AA1000 AccountAbility Principles (2018)

AA1000 Principles	Reference to the Annual Report
The Foundation Principle of Inclusivity	 Strategic report Our Materiality and ESG performance Engaging with our stakeholders Materiality and impact analysis
The Principle of Materiality	 Strategic report Our Materiality and ESG performance Materiality and impact analysis
The Principle of Responsiveness	 Strategic report Our Materiality and ESG performance Engaging with our stakeholders Materiality and impact analysis Our Business Suppliers relations Financial overview Socioeconomic review Responsible information and protection for clients Environmental review
Impact	 Letter to stakeholders Strategic report Who we are Our strategy Our Focus on Sustainable Finance Our Materiality and ESG performance Socioeconomic Review Addressing the Socio-Economic Challenges Products and Services with a Social and Environmental impact Governance review