

Full Year 2018 Results

7 March 2019

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The Bank's standalone and consolidated Financial Statements for the full year ended December 31, 2018 together with the audit opinion, will be released the latest by 31.3.2019. In case an event occurs prior to the publication of the Financial Statements and the issuance of the audit report, this event may need to be reflected as an adjusting event and/or be appropriately disclosed in the Financial Statements, in accordance with IAS 10 "Events after the Reporting Period.



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FY18 Highlights



1 Profitability

- Net profit¹ up 8.0% y-o-y at €200m
- Core PPI up 1.4% y-o-y at €848m
- NII down 3.3% y-o-y at €1,416m
- Commission income up 16.4% y-o-y at €311m
- OPEX down 1.7% y-o-y, Greece down 3.5% y-o-y

Asset Quality

- Group NPE stock down by €3.5bn y-o-y
- Negative NPE formation at €920m for FY18
- NPE ratio down by 550bps y-o-y at 37.0%
- FY18 cost of risk ratio at 189bps

Eurobank

Liquidity

- Deposits Group up €5.2bn in FY18; Greece up €4.2bn
- Loan balances up €0.6bn² y-o-y
- Elimination of ELA funding

Capital³

- Total CAD at 18.7%
- CET1 at 16.2%, Fully loaded Basel III (FLB3) CET1 at 13.4%

International operations

- Net profit¹ at €145m, up 11.8% y-o-y
- All international operations are profitable and self-funded
- Acquisition of Piraeus Bank Bulgaria

6 2019 Transformational Plan: execution on track

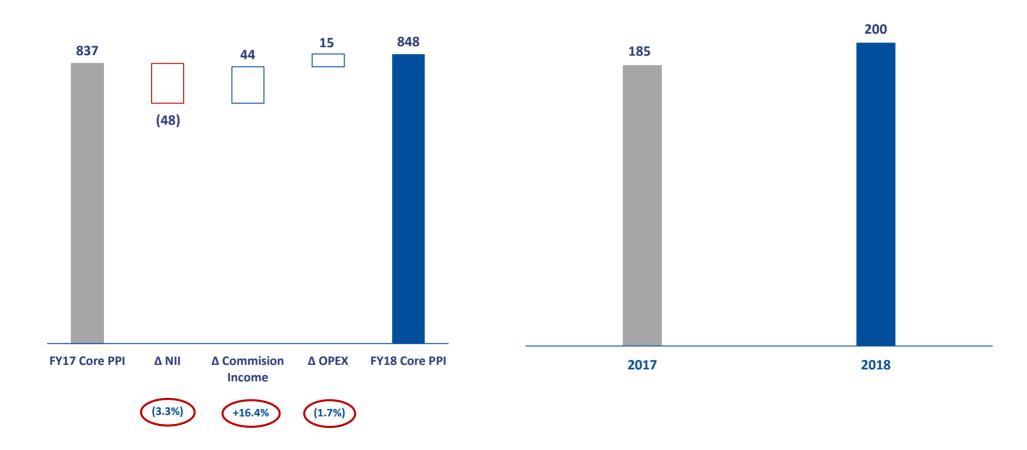
- Merger with Grivalia creates bank with the highest total capital ratio in Greece poised for broader economic growth
- De-risking balance sheet, accelerating NPE reduction to 16% NPE ratio in 2019 and single digit by 2021
- Substantially lower cost of risk (as of 2020) to drive strong sustainable earnings per share (EPS)





Core PPI (€ m)

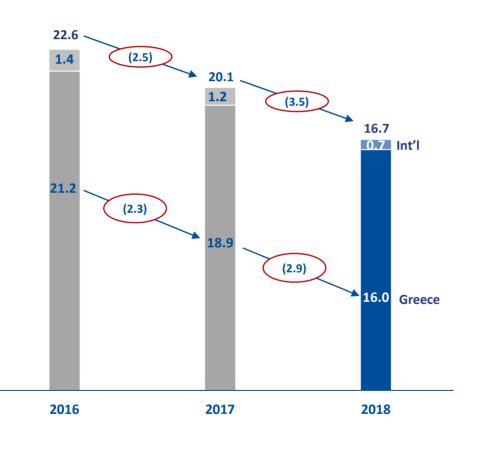




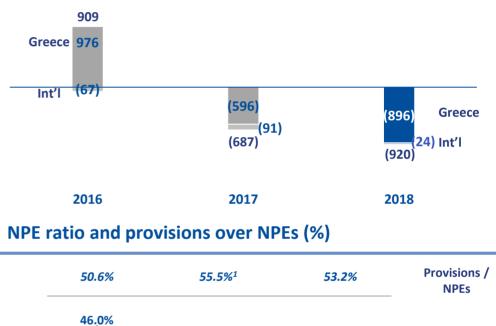


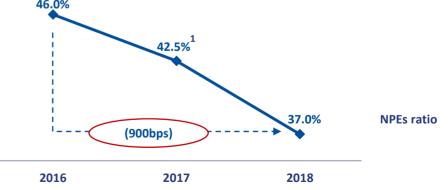


NPEs stock evolution (€ bn)



NPE formation (€ m)

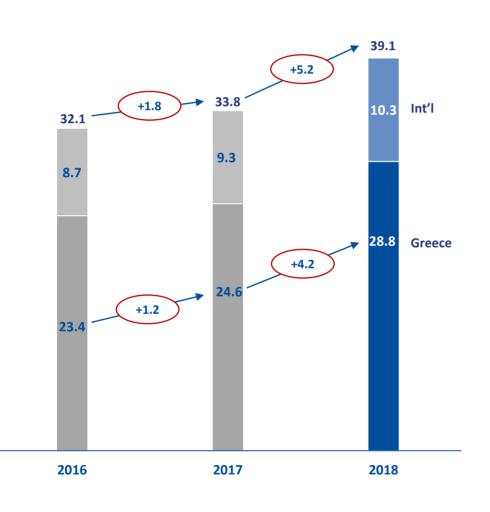




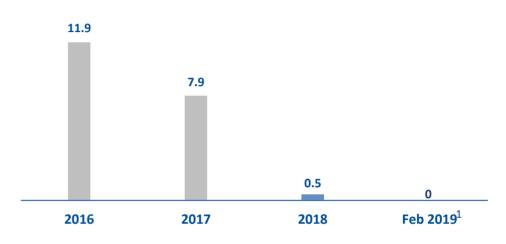




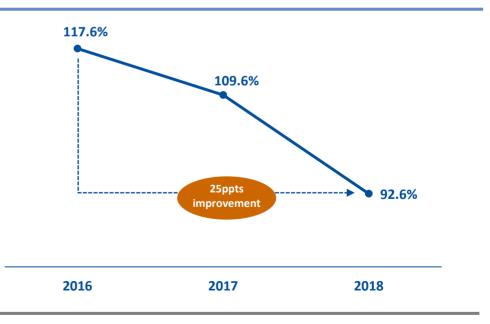
Deposits evolution (€ bn)



ELA funding (€ bn)

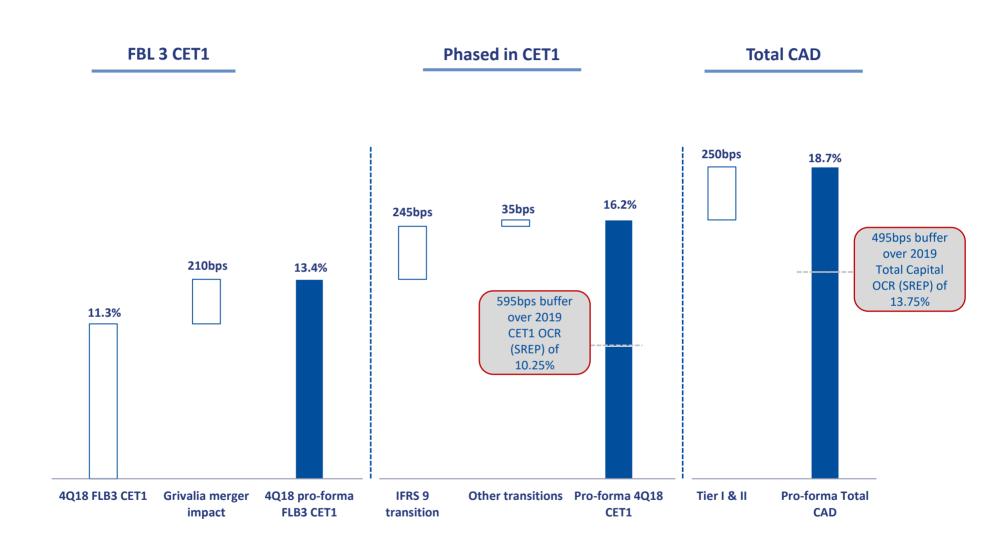


Loans to Deposits Ratio







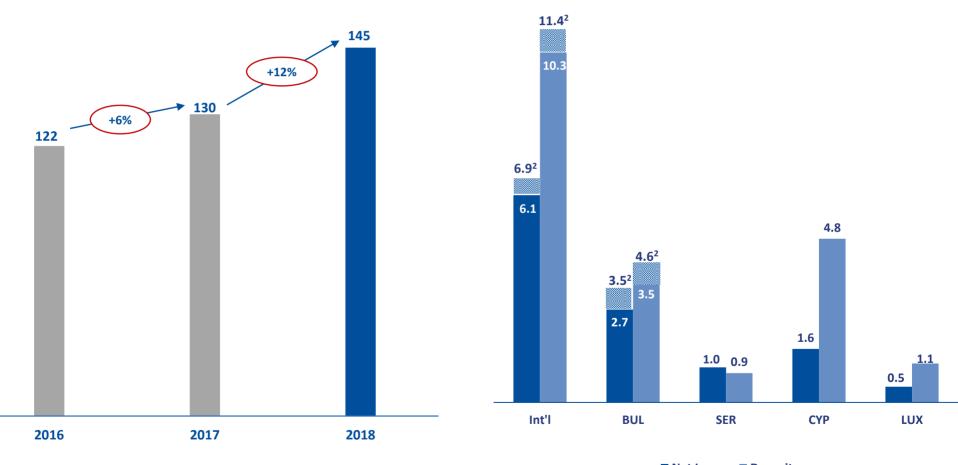






Net Profit¹ (€ m)





Net Loans Deposits

6 2019 Transformational Plan - Execution timetable



Completed

Page 9

	Action	Timetable
	Boards approvals of merger agreement	🗸 February
Merger with Grivalia	EGMs	April
	Merger Completion and new shares trading	Мау
	Non-Binding Offers	January
€2bn mortgage NPEs	Binding Offers	April
securitization (Pillar)	Closing	July
	Perimeter finalization and submission of data files to SSM – SRT ¹ application	✓ March
€7.5bn multi-asset	Mezzanine (B2 ²) Non-Binding Offers	April
securitization (Cairo)	Mezzanine (B2 ²) Binding Offers	June
	Closing	November
	FPS business plan	✓ March
Loan Servicer (FPS):	Non- Binding Offers	April
Selection of Strategic	Binding Offers	June
	Closing	November
	Corporate transformation law	✓ February
Corporate Transformation	Initiate Hive-down	July
(Hive-down)	Completion of Hive-down	October

1. Significant Risk Transfer

2. B1 Mezzanine note c.80% of total, B2 mezzanine note c.20% of total.

6 Eurobank – Grivalia merger: Key Financials



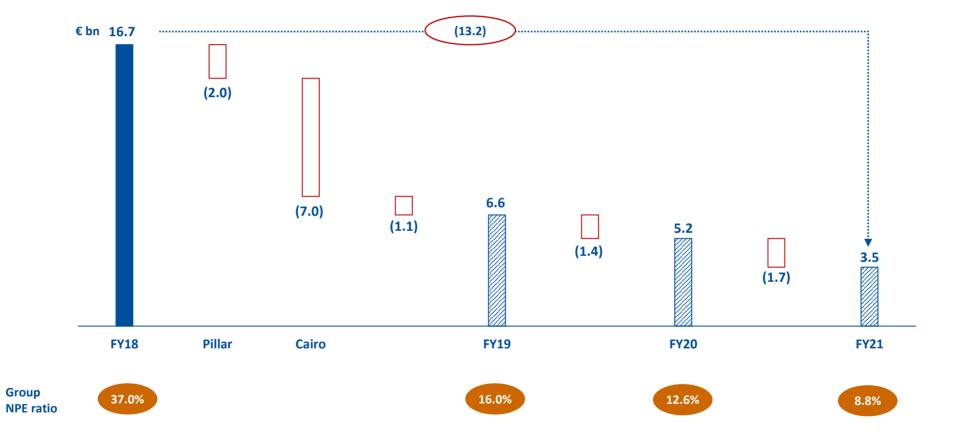
FY18 (€m)	Eurobank	Grivalia	Combined ¹
Income Statement Pro-forma			
Net interest income	1,416	(5)	1,411
Banking fee and Commission income	298		298
Fees from non-banking services	13	72	68
Other income	118	3	121
Operating income	1,845	70	1,898
Total OpEx	(879)	(25)	(887)
FV gain from revaluation of properties		18	18
Pre-provision income	966	63	1,029
Loan provisions	(680)		(679)
PBT ²	294	59	354
Net profit (recurring)	200	51	251
Balance sheet Pro-forma			
Shareholders' equity	5,031	872	5,904
Tangible book value	4,806	872	5,678
Real estate assets	1,023	1,077 ⁵	2,100
Total Assets	57,984	1,160	58,935
Capital - fully-loaded Basel III Pro-forma			
CET1 capital ³	4,325	959	5,284
Risk Weighted Assets ⁴	38,354	1,014	39,369
CET1 ratio (%)	11.3%	n.a.	13.4%

1. Post intra –group eliminations & adjustments; PBT & net profit excl. restructuring expenses. 2. Before discontinued operations & restructuring costs 3. Grivalia's CET1 refers to Shareholder's equity. 4. Grivalia's RWAs refer to Total Assets. 5. Including Grivalia's investment in JVs of €62m.

Pro-forma financials have been prepared based on accounting policies of Eurobank and Grivalia Groups as at 31.12.18 and have not been adjusted for potential alignment of accounting policies following the merger.







1. To be submitted to SSM at end March 2019. Note: Estimated group NPE ratios assuming loan growth of up to 2.5% per annum and based on current assessment and assuming full execution of NPE reduction initiatives.



4Q 2018 results



Highlights

Net profit¹ €29m in 4Q18

- Core pre-provision income (PPI) up 3.1% q-o-q
- NII up 0.3% q-o-q at €353m
- Commission income up 19.2% q-o-q
- Operating expenses down 3.5% and 1.7% y-o-y, in Greece & Group respectively

Asset Quality

- Negative NPE formation at €400m in 4Q18
- NPE stock down €1.0bn in 4Q18
- NPE ratio down 200bps q-o-q at 37.0%
- Provisions / NPEs at 53.2%

📄 Liquidity

- Deposits up €1.5bn and €1.3bn q-o-q, in Group & Greece respectively
- Elimination of ELA funding
- Loan balances⁴ up €0.5bn q-o-q, o/w €0.4bn in Greece
- L/D ratio at 92.6%

Capital²

- Total CAD at 18.7%
- CET1 at 16.2%, Fully loaded Basel III (FBL3) at 13.4%

5 International operations

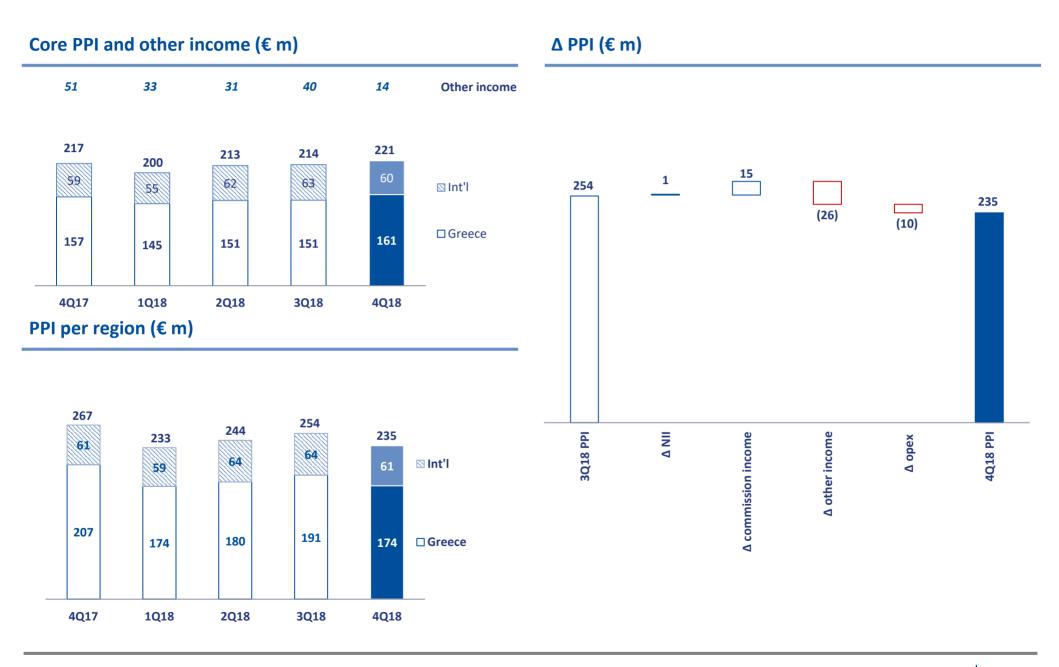
Net profit¹ €31m in 4Q18; €145m in FY18, up 11.8% y-o-y

Key financials

€m	4Q18	3Q18	∆(%)	FY18	FY17	Δ(%)
Net interest income	353.0	352.0	0.3	1,415.7	1,463.5	(3.3)
Commission income	94.3	79.1	19.2	311.3	267.5	16.4
Other Income	14.5	40.1	(63.9)	118.5	150.5	(21.3)
Operating income	461.5	471.2	(2.0)	1,845.5	1,881.5	(1.9)
Operating expenses	(226.2)	(216.7)	4.4	(879.0)	(894.5)	(1.7)
Core Pre-provision income	221.0	214.4	3.1	848.0	836.7	1.4
Pre-provision income	235.5	254.5	(7.5)	966.5	987.2	(2.1)
Loan loss provisions	(167.5)	(176.3)	(4.9)	(680.4)	(750.0)	(9.3)
Net Income after tax ¹	29.0	58.8	(50.7)	200.5	185.5	8.0
Net income after tax	10.4	45.1	(77.0)	91.2	103.8	(12.2)
Ratios (%)	4Q18			FY18	FY17	
Net interest margin	2.45	2.47		2.47	2.41	
Cost / income	49.0	46.0		47.6	47.5	
Cost of risk	1.86	1.96		1.89	2.00	
NPE	37.0	39.0		37.0	42.5 ³	
	F2 2	53.7		53.2	55.5 ³	
Provisions / NPEs	53.2	55.7				
Provisions / NPEs 90dpd	29.3	30.9		29.3	33.4	
-				29.3 67.2	33.4 70.6 ³	
90dpd	29.3	30.9 68.0				
90dpd Provisions / 90dpd	29.3 67.2	30.9 68.0 14.6		67.2	70.6 ³	
90dpd Provisions / 90dpd CET1	29.3 67.2 16.2 ²	30.9 68.0 14.6 11.7		67.2 16.2 ²	70.6 ³ 15.8	
90dpd Provisions / 90dpd CET1 FLB3 CET1	29.3 67.2 16.2 ² 13.4 ²	30.9 68.0 14.6 11.7		 67.2 16.2 ² 13.4 ²	70.6 ³ 15.8 12.4 ³	

1. Before discontinued operations & restructuring costs (after tax). 2. Pro-forma for Grivalia merger. 3. Post IFRS9 FTA. 4. Excluding FX effect, write-offs and sales.

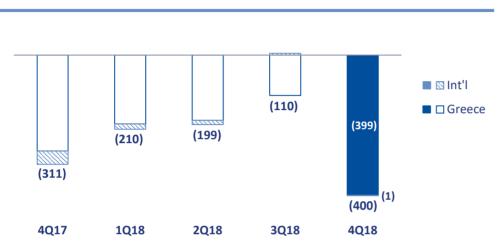




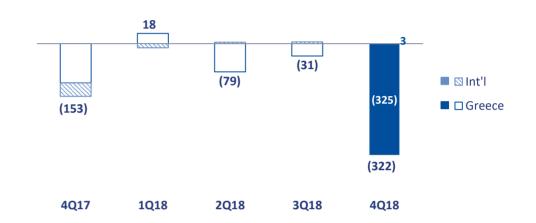
Asset quality

NPEs formation¹ (€ m)

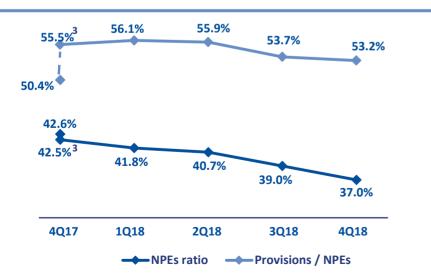




90dpd formation¹ (€ m)

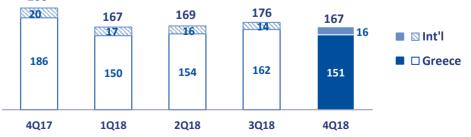


NPEs ratio and Provisions / NPEs (%)



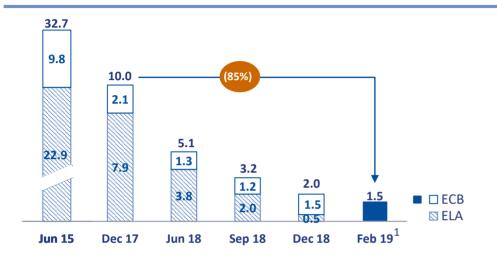
Loan loss provisions (€ m)

2.2%	1.9%	1.9%	2.0%	1.9%	Cost of Risk ²	
206						



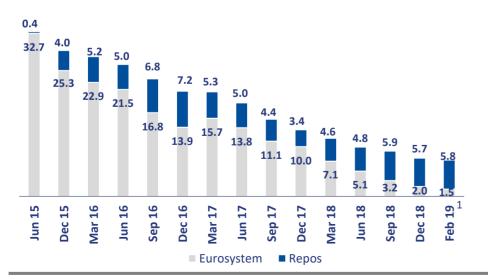
Funding and liquidity





Eurosystem funding (€ bn)

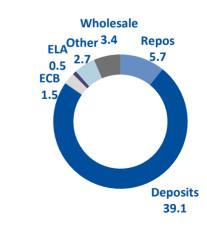
Interbank repos and eurosystem funding (€ bn)



Net Loans to Deposits Ratio

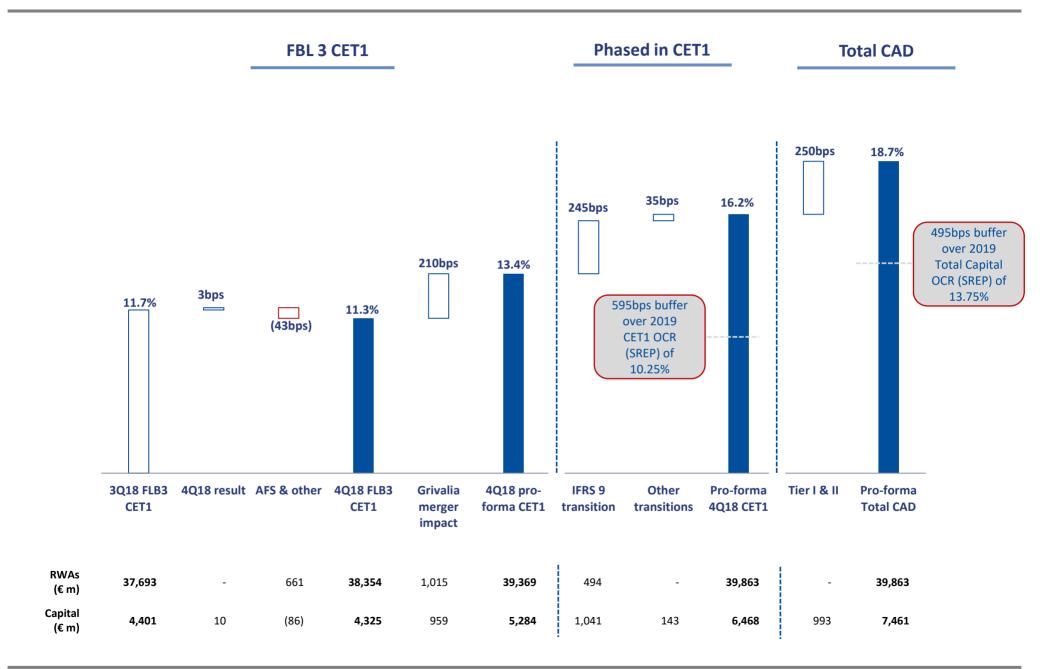


Liabilities breakdown (4Q18, € bn)



Capital position

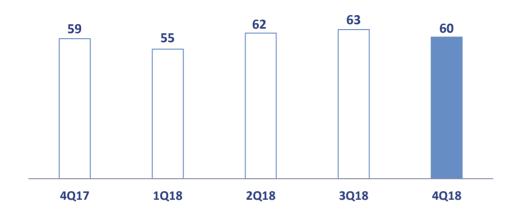




International Operations

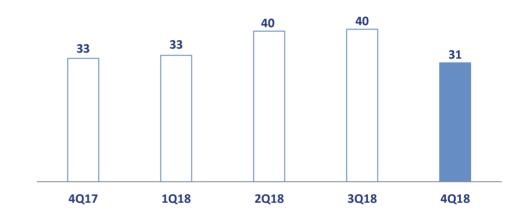




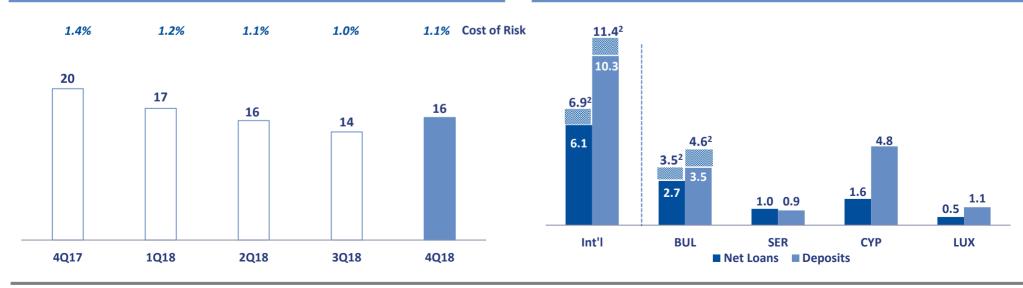


Net Profit¹ (€ m)

Net Loans and Deposits (€ bn)



Loan loss provisions (€ m)



1. Net Profit from continued operations before restructuring costs (after tax). 2. Pro-forma for Piraeus Bank Bulgaria Acquisition.



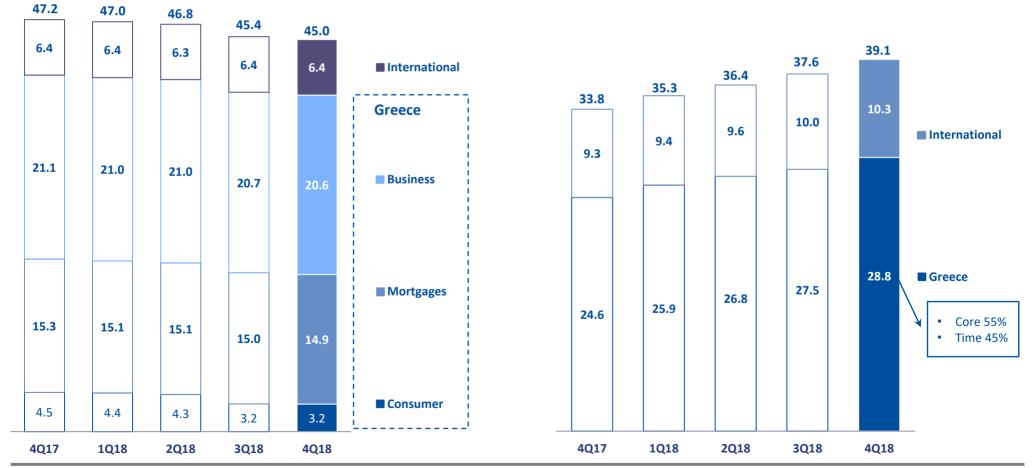
4Q 2018 results review

Loans and deposits



Gross loans (€ bn)

∆ loans I-f-l ¹ (€m)	117	(143)	520
		(=)	010

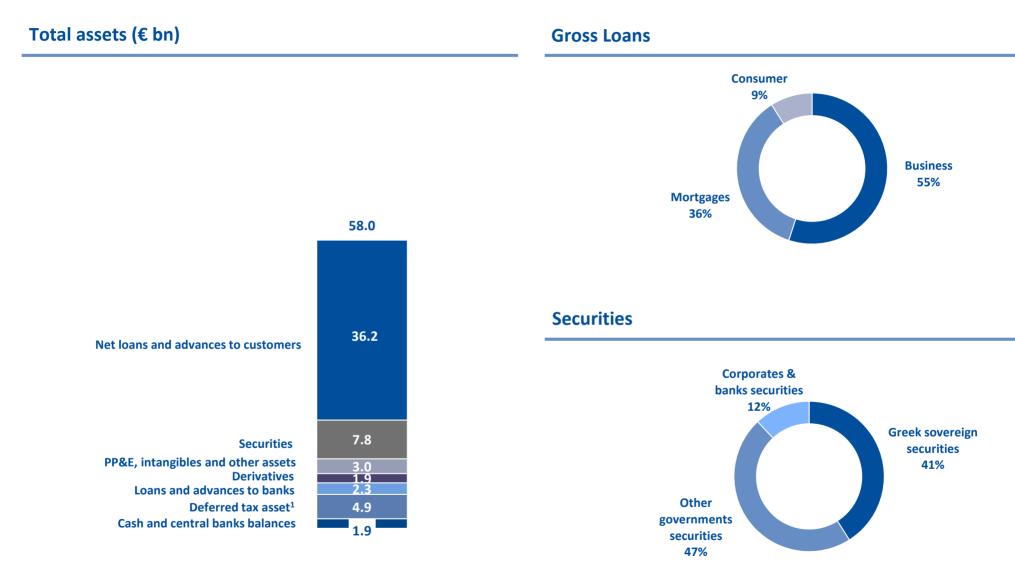


Deposits (€ bn)

1. Excluding FX effect, write-offs and sales.

Assets







Lending spreads (Greece, bps)¹

Performing	4Q17	1Q18	2Q18	3Q18	4Q18
Corporate	451	454	424	410	421
Retail	388	384	401	379	380
Consumer	984	993	1,022	997	965
SBB	523	479	533	463	489
Mortgage	238	242	249	242	241
Total	414	413	410	392	397
Non-Performing	4Q17	1Q18	2Q18	3Q18	4Q18
Corporate	280	267	222	234	316
Retail	264	268	273	250	231
Consumer	259	313	295	279	245
SBB	301	306	319	268	257
Mortgage	244	223	233	227	210

Total	4Q17	1Q18	2Q18	3Q18	4Q18
Corporate	380	378	343	340	381
Retail	324	326	337	315	308
Consumer	513	570	567	553	537
SBB	379	369	398	342	348
Mortgage	240	234	242	236	229
Total	345	345	339	324	335

Deposit spreads (Greece, bps)

	4Q17	1Q18	2Q18	3Q18	4Q18
Savings & Sight	(51)	(50)	(50)	(50)	(49)
Time	(82)	(82)	(81)	(81)	(79)
Total	(64)	(63)	(63)	(63)	(61)
1M avg Euribor	(37)	(37)	(37)	(37)	(37)

Net interest margin (bps)

	4Q17	1Q18	2Q18	3Q18	4Q18
Greece	245	242	241	236	236
International	299	284	291	290	278
Group	255	251	251	247	245

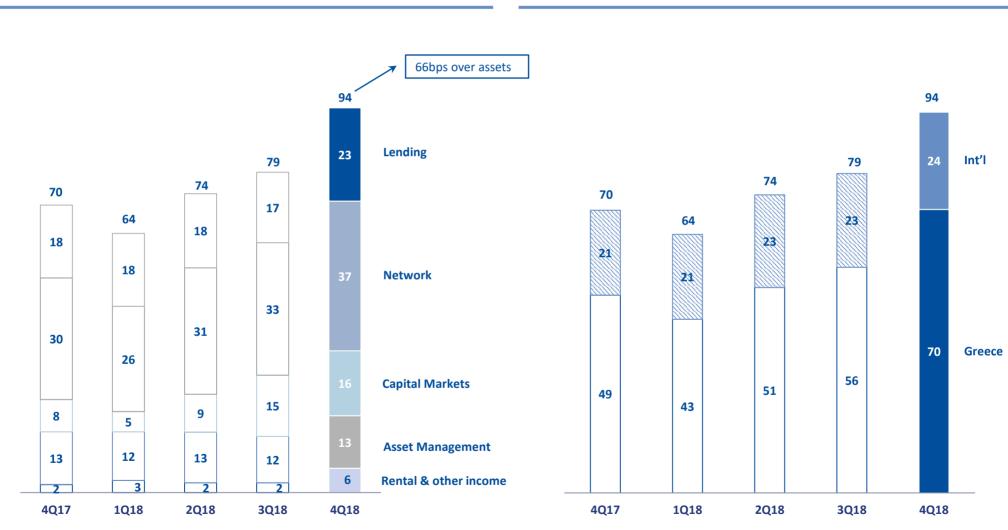


NII breakdown (€	: m)					NII evolution (q-o-q, € m)
Total NII	373	355	356	352	353	
o/w Greece	289	274	272	266	268	
o/w International	84	81	84	86	86	
Loan margin	426	409	407	395	397	
onds & other	55	58	57	64	50	
loney market & Repos	(27)	(30)	(27)	(33)	(26)	
urosystem funding	(30)	(22)	(16)	(8)	(4) (15)	3Q18 Eurosystem Loans Deposits tions & Repos tionds & other International International
ïer II	()	(12)	(15)	(16)	(49)	s & De Beerna
eposit margin	(50)	(48)	(49)	(51)	(49)	Pute Bonc Et
						3Q18 3Q18 Eurosystem Loans Securitizations & Reposits Securitizations & Reposits International
	4Q17	1Q18	2Q18	3Q18	4Q18	<u></u> /
						Greece

Commission income

Commission income breakdown (€ m)

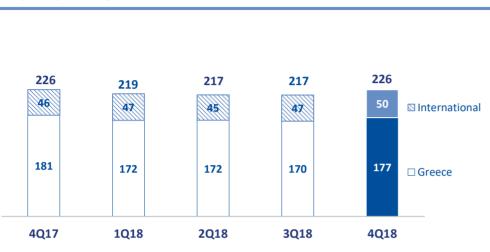




Commission income per region (€ m)

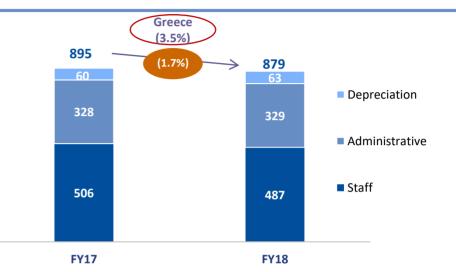
Operating expenses





OpEx per region (€ m)

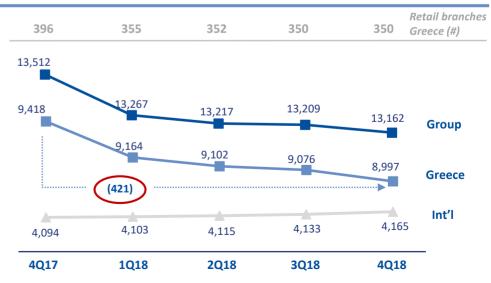




Cost-to-income ratio (%)

	4Q17	1Q18	2Q18	3Q18	4Q18
Greece	46.7	49.7	48.8	47.2	50.3
International	42.8	44.5	41.5	42.1	44.8
Group	45.9	48.5	47.1	46.0	49.0

Headcount and network evolution (#)

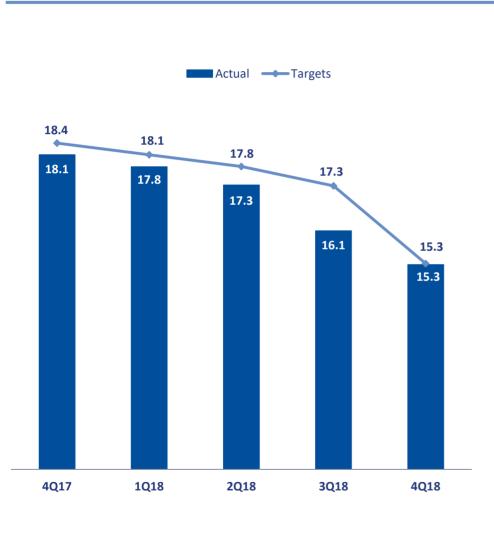




Asset Quality

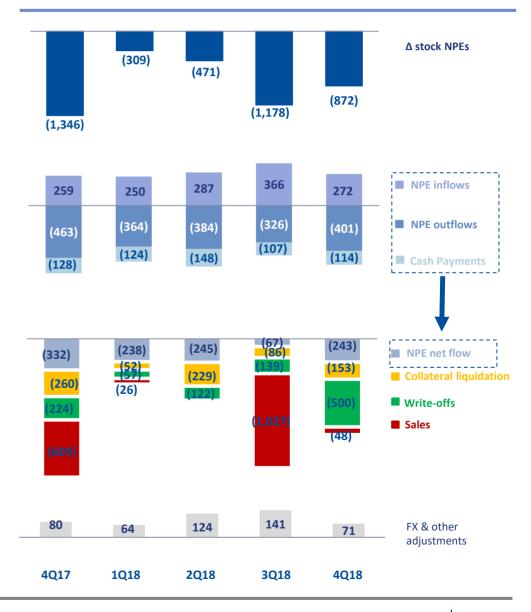
NPE stock evolution vs. SSM targets¹





Stock evolution vs targets (€ bn)

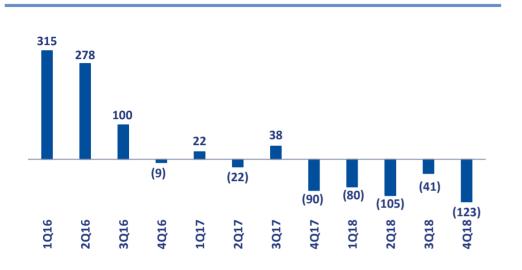
Δ stock NPEs (€ m)



1. SSM targets based on Bank Solo accounts including loans accounted at fair value through the P&L (€110m).

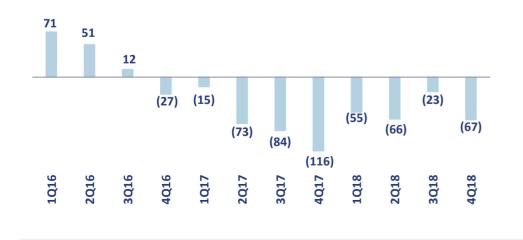
NPEs formation per segment (Greece)



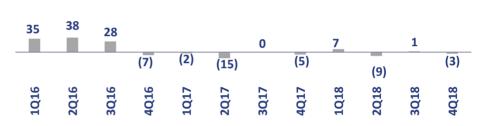


Small business (€ m)

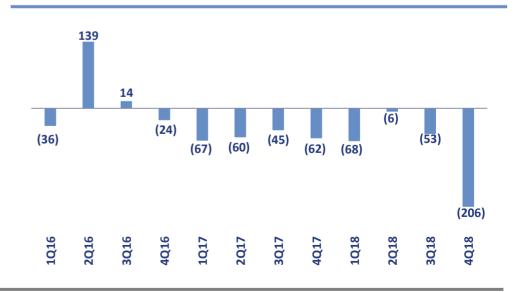
Mortgages (€ m)



Consumer (€ m)



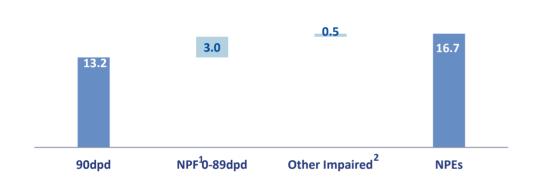
Corporate (€ m)



NPEs metrics (Group)



90dpd bridge to NPEs (€ bn)



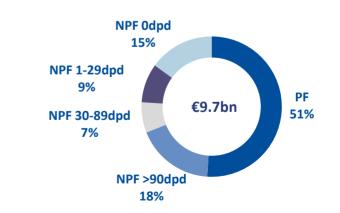
NPEs (€ bn)



NPEs per region

	Total NPEs	NPEs ratio ⁴	Provisions/ NPEs	Provisions & collaterals / NPEs
	(€ bn)	(%)	(%)	(%)
Consumer	1.4	43.0	88.5	98
Mortgages	5.8	39.1	42.2	112
Small Business	3.5	58.0	51.6	106
Total Retail	10.6	44.3	51.2	102
Corporate	5.4	36.6	58.3	104
Greece	16.0	41.4	53.6	107
Int'l	0.7	10.5	44.3	107
Total	16.7	37.0	53.2	107

Forborne loans (%)





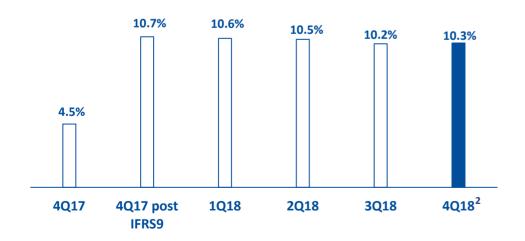
Loans' stage breakdown

(€ bn)	4Q17	1Q18	2Q18	3Q18	4Q18	Δ q-o-q
Stage 1	19.5	19.8	20.3	20.3	21.4	1.1
Stage 2	7.6	7.6	7.4	7.3	7.0	(0.3)
Stage 3 (NPEs)	20.0	19.6	19.0	17.7	16.7	(1.0)
Total	47.1	47.0	46.7	45.3	45.0	(0.3)

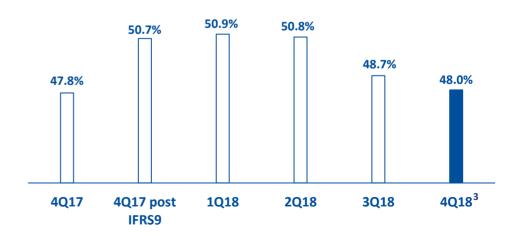
Provisions stock over NPEs



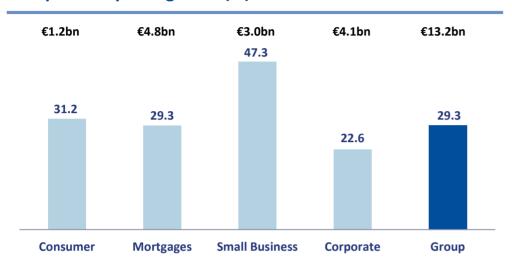
Stage 2 loans coverage



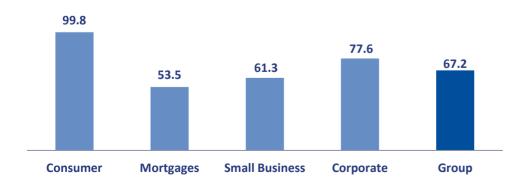
Stage 3 loans coverage (NPEs)







Provisions over 90dpd loans per segment (%)



90dpd ratio per region (%)



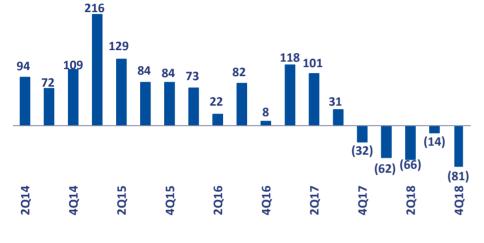
Provisions over 90dpd loans per region (%)

	4Q17	1Q18	2Q18	3Q18	4Q18
Greece	64.0	70.2	69.9	68.1	67.6
International	69.1	78.0	70.6	64.0	58.4
Group	64.3	70.6	70.0	68.0	67.2

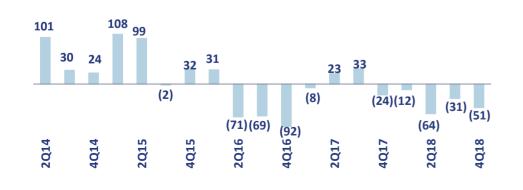
90dpd formation per segment (Greece)



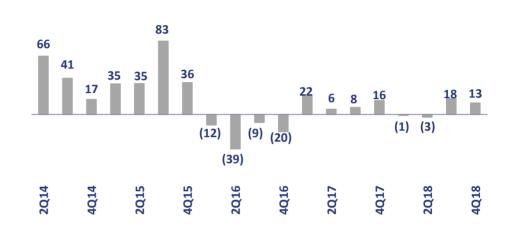




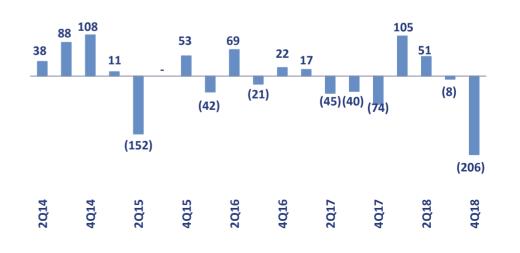
Small business (€ m)



Consumer (€ m)

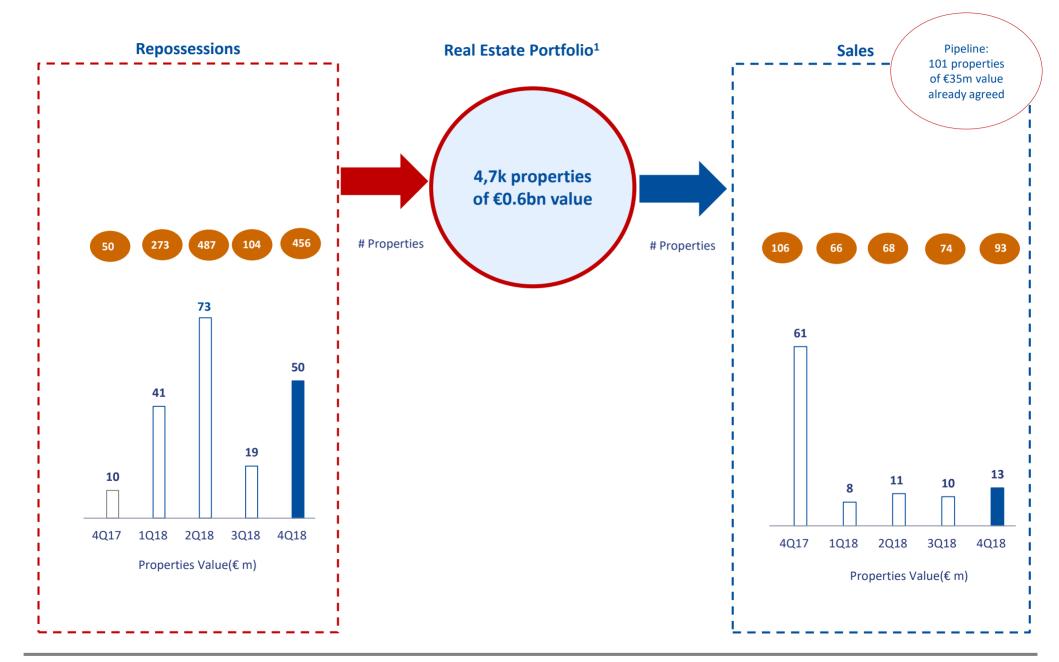


Corporate (€ m)



Repossessed Real Estate Portfolio (Greece)





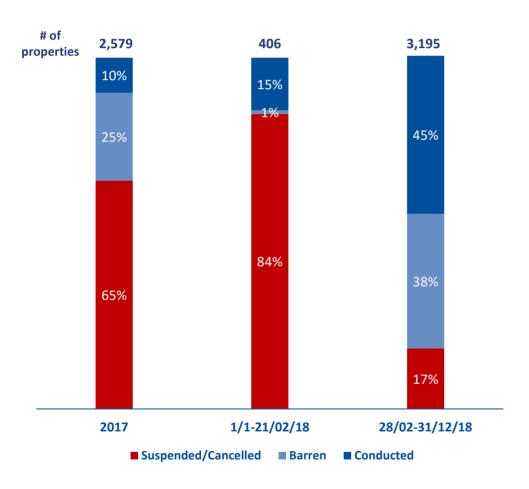
1. There is a timing lag between auctions and actual repossessions of properties. Pro-forma figures.

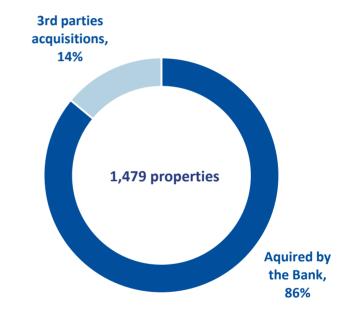
Property Auctions progress



Property auctions breakdown



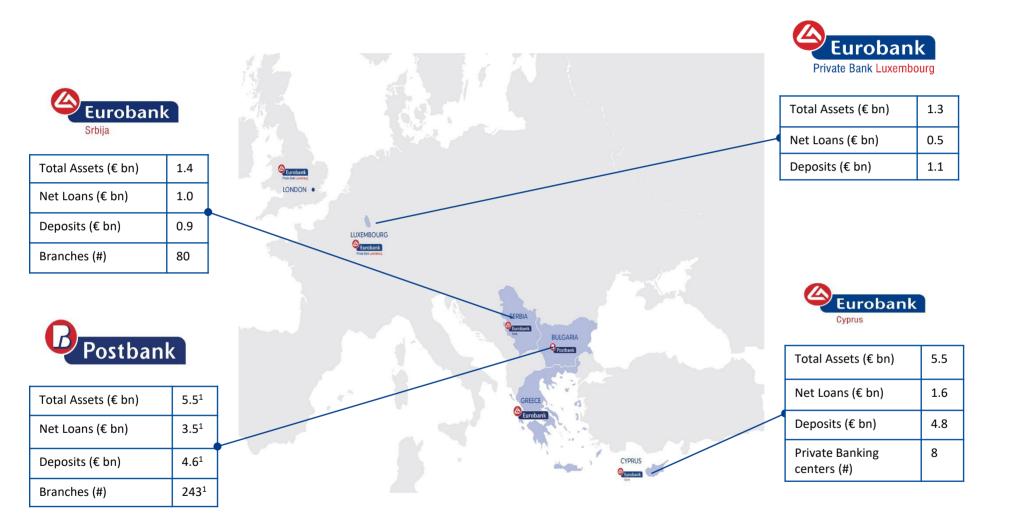






International operations





Bulgaria P&L





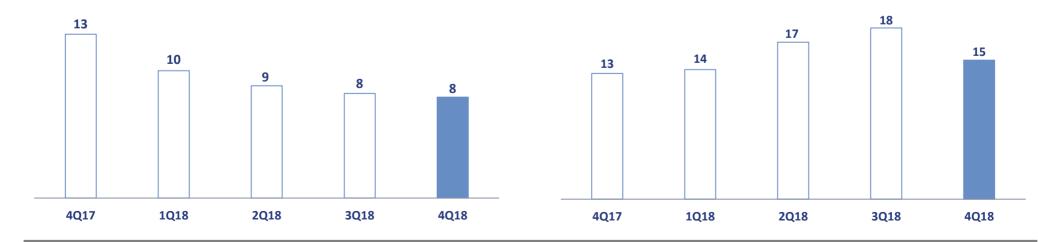


Loan loss provisions (€ m)

OpEx (€ m)

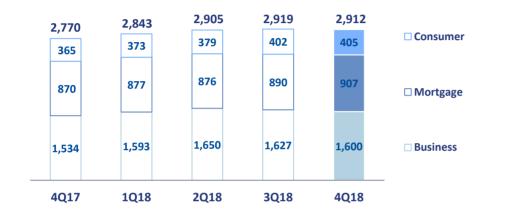


Net Profit (€ m)





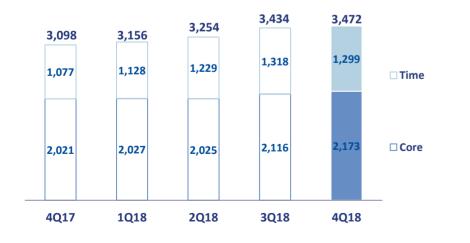
Gross Loans (€ m)



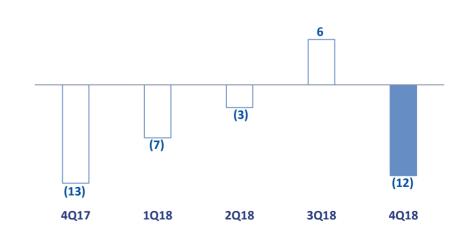
NPE ratio and Provisions / NPEs



Deposits (€ m)



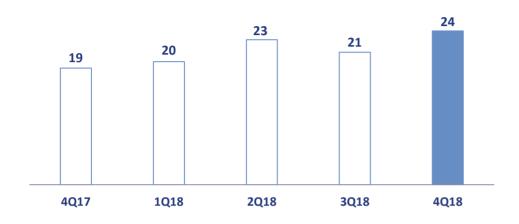
NPE formation (€ m)



Cyprus P&L

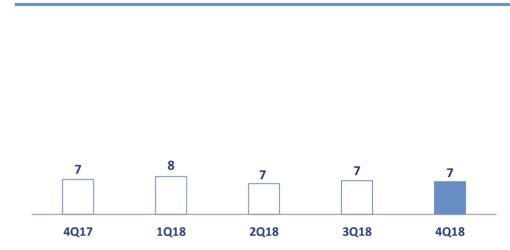


PPI (€ m)

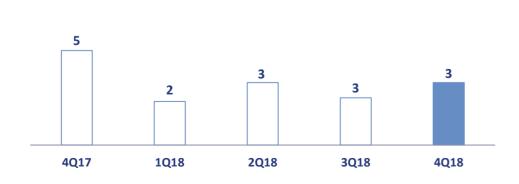


Loan loss provisions (€ m)





Net Profit (€ m)





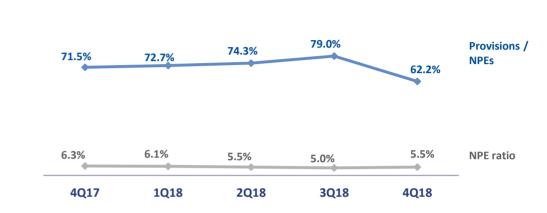
Cyprus B/S and Asset quality



Gross Loans (€ m)

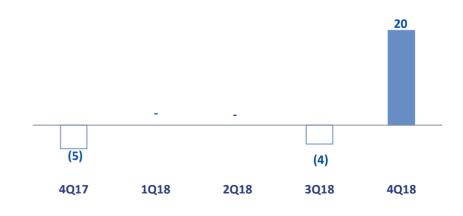


NPE ratio and Provisions / NPEs



NPE formation (€ m)





Serbia P&L



PPI (€ m)



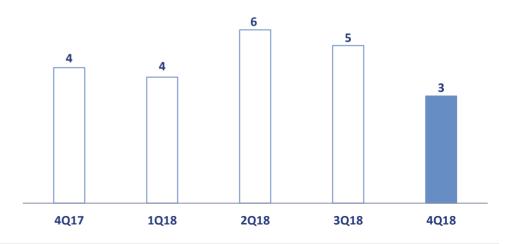
Loan loss provisions (€ m)





Net Profit (€ m)

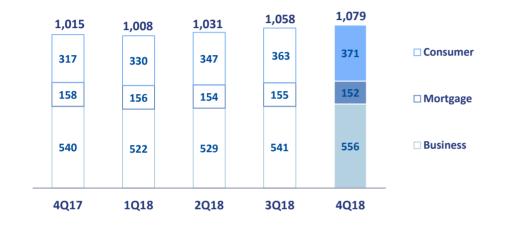




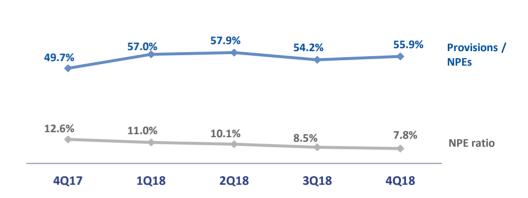
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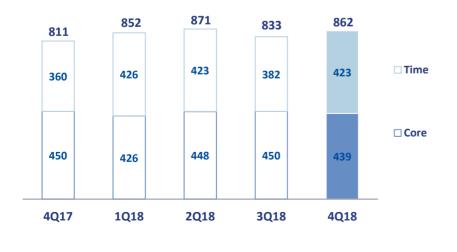
Gross Loans (€ m)



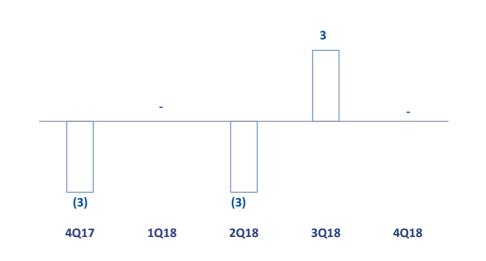
NPE ratio and Provisions / NPEs



Deposits (€ m)



NPEs formation (€ m)



Key figures – 4Q18



		Bulgaria	Cyprus	Serbia	Lux	Sum
	Assets	4,017	5,457	1,442	1,343	12,259
	Gross loans	2,912	1,632	1,079	465	6,088
Balance Sheet	Net loans	2,733	1,577	1,032	464	5,806
(€m)	90dpd Loans	277	59	64	1	401
	NPE loans	356	89	83	1	529
	Deposits	3,472	4,820	862	1,145	10,299
	Core Income	50.0	31.1	19.3	7.6	108.0
	Operating Expenses	(23.7)	(6.9)	(12.0)	(5.2)	(47.8)
Income statement (€m)	Loan loss provisions	(8.0)	(3.3)	(2.2)	0.0	(13.5)
	Profit before tax & minorities	16.9	20.4	2.9	1.3	41.5
	Net Profit	14.7	16.1	3.4	1.0	35.2
Branches (#)	Retail	174	-	80	-	254
	Business / Private banking centers	10	8	6	2	26
Headcount (#)		2,410	379	1,253	96	4,138

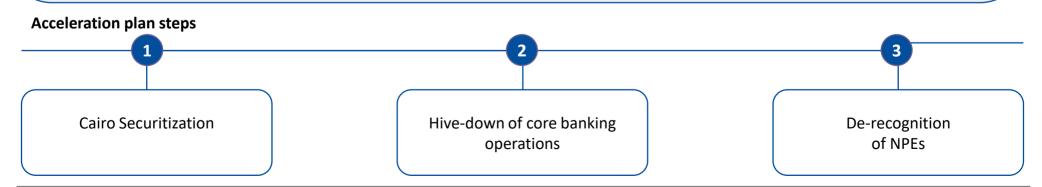


Appendix I – Acceleration Plan for NPE reduction

- The Corporate Transformation and Acceleration Plan includes:
 - The execution of the NPE reduction plan for 2019 as submitted to the SSM in September 2018
 - The securitization of circa €7bn of NPEs, the management of which reflects a non-core operation of the Bank
 - The legal separation of the core and non-core operations of the Bank through the hive-down of the core operations to a new subsidiary
 - The entry of a strategic investor into Financial Planning Services S.A. ("FPS"), the licensed 100%-owned loan servicer of Eurobank
 - The contemplated de-recognition of the non-core NPEs though the disposal to investors and distribution to shareholders of the related subordinated securitization notes

Key benefits of the Corporate Transformation and the Acceleration Plan:

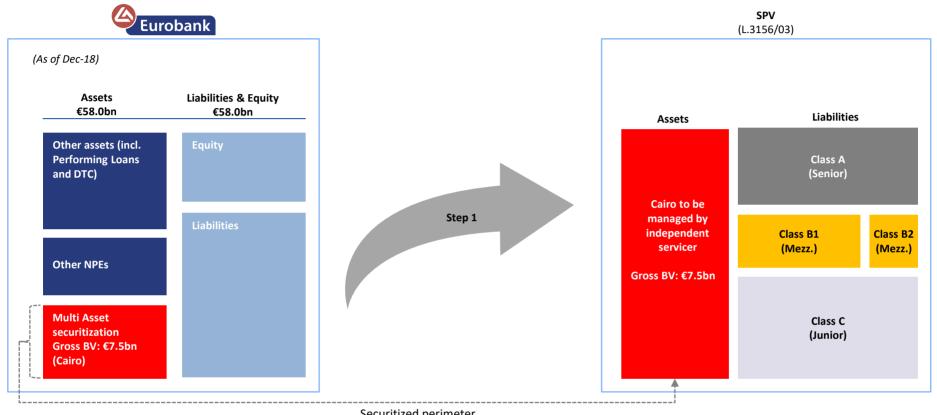
- Legal separation of the Bank will allow the management of the licensed entity (new banking subsidiary) to focus on core banking activities
- Significant balance sheet de-risking, following the contemplated/targeted de-recognition of a significant part of deep delinquency, denounced NPEs, retaining those that have better recovery and curing potential
- Accelerates reduction of NPEs, targeting an NPE ratio of c. 16% by the end of 2019, paving the way for a single digit NPE ratio by 2021
- Any loss form the contemplated/targeted de-recognition of non-core NPEs will not impact the licensed entity and as such DTC will not be triggered
- ✓ Shareholders retain most of the upside of securitization notes



Note: The Corporate Transformation and the Acceleration Plan are subject to the relevant decisions and approvals by the Board of Directors and the General Meeting of shareholders, respectively and the relevant approvals by the regulatory authorities, estimated to be received by end of 2019; Plan to be executed by the end of 2019.

Eurobank



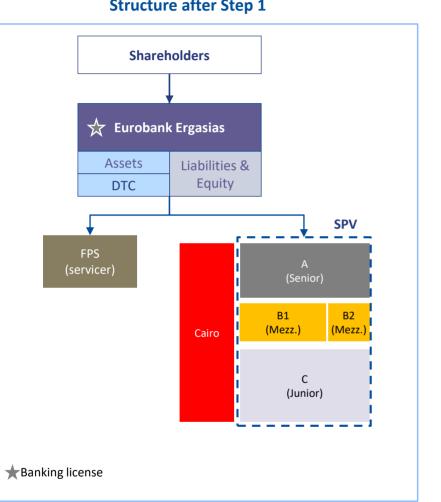


Securitized perimeter

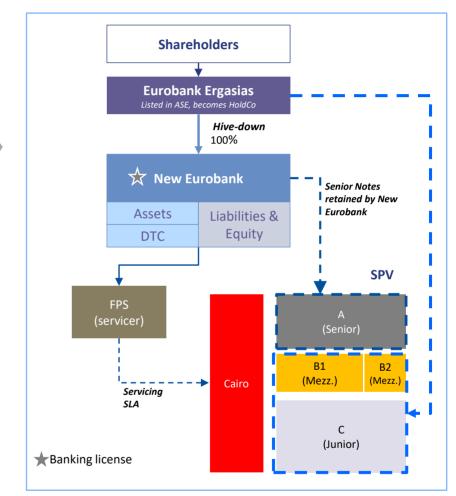
- Securitized portfolio:
 - ~35% comprised of Corporate loans and 65% of Retail loans¹
 - ~75% represents denounced exposures, reducing the ratio of denounced NPEs in the remaining portfolio to ~30%
- Transaction to take place under the tax efficient Greek securitization law (Law 3156/2003)

Step 2: Hive-down of core banking operations





Structure after Step 1

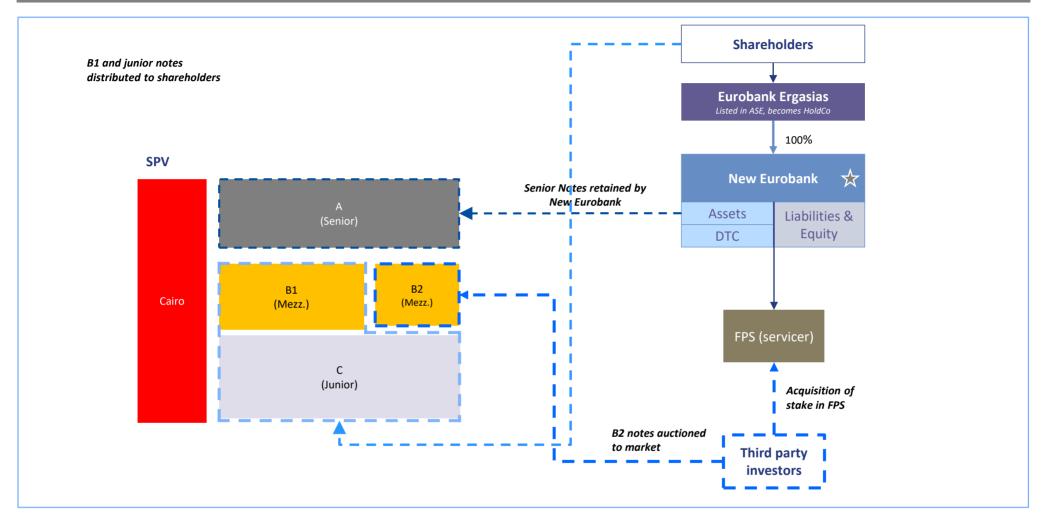


Structure after Step 2

- In Step 2, banking operations are hived down to a new banking subsidiary (Eurobank)
 - Assets and liabilities (incl. DTC) are transferred to Eurobank at book value
 - Senior notes are transferred to Eurobank, while Mezzanine and Junior notes remain with the holding company
- FPS will enter into SLAs with the SPV for the servicing of its loans and with Eurobank for the servicing of its remaining NPE portfolio

Step 2

Step 3: De-recognition of NPEs



- Potential listing and distribution of B1 Mezzanine and Junior notes to Eurobank's shareholders
- Sale of B2 Mezzanine notes to third party investors
- Deconsolidation of NPEs
- Transaction occurs at fair value
- Any loss will be recorded at holding company level and will not trigger DTC for Eurobank
- The CET1 impact of the contemplated de-recognition is estimated in the range of €1.2-1.4bn, based on preliminary structure and current market conditions

Eurobank



Appendix II – Supplementary information



Balance sheet – key figures

€m	4Q18	3Q18
Gross customer loans	44,973	45,296
Provisions	(8,800)	(9,438)
Loans FVTPL	59	59
Net customer loans	36,232	35,917
Customer deposits	39,083	37,555
Eurosystem funding	2,050	3,210
Total equity	5,031	5,059
Tangible book value	4,806	4,848
Tangible book value / share (€)	2.20	2.22
Earnings per share (€)	0.00	0.02
Risk Weighted Assets	39,863 ¹	38,239
Total Assets	57,984	57,255
Ratios (%)	4Q18	3Q18
CET1	16.2 ¹	14.6
Loans/Deposits	92.6	95.5
NPEs	37.0	39.0
Provisions / NPEs	53.2	53.7
Provisions / Gross loans	19.7	21.0
Headcount (#)	13,162	13,209
Branches and distribution network (#)	653	653

Income statement – key figures

€m	4Q18	3Q18
Net interest income	353.0	352.0
Commission income	94.3	79.1
Operating income	461.5	471.2
Operating expenses	(226.2)	(216.7)
Pre-provision income	235.5	254.5
Loan loss provisions	(167.5)	(176.3)
Other impairments	(16.6)	0.3
Net income before tax ²	51.4	80.5
Discontinued operations	(7.7)	(11.4)
Restructuring costs (after tax) & Tax adj.	(10.5)	(2.5)
Net income after tax	10.4	45.1
Ratios (%)	4Q18	3Q18
Net interest margin	2.45	2.47
Fee income / assets	0.66	0.55
Cost / income	49.0	46.0
Cost of risk	1.86	1.96

1. Pro-forma for Grivalia merger. 2. Net Profit from continued operations before restructuring costs and Tax Adjustments.

Consolidated quarterly financials



Income Statement (€ m)	4Q18	3Q18	2Q18	1Q18	4Q17
Net Interest Income	353.0	352.0	355.9	354.8	372.9
Commission income	94.3	79.1	73.8	64.0	69.9
Other Income	14.5	40.1	31.3	32.6	50.7
Operating Income	461.5	471.2	461.0	451.5	493.6
Operating Expenses	(226.2)	(216.7)	(217.1)	(218.9)	(226.3)
Pre-Provision Income	235.5	254.5	243.9	232.6	267.3
Loan Loss Provisions	(167.5)	(176.3)	(169.3)	(167.2)	(205.7)
Other impairments	(16.6)	0.3	(2.9)	(1.5)	(23.3)
Profit before tax	51.4	80.5	85.9	76.8	40.1
Net Profit before discontinued operations, restructuring costs & tax adj. 1	29.0	58.8	55.4	57.2	53.3
Discontinued operations	(7.7)	(11.4)	(49.1)	3.2	(3.0)
Restructuring costs (after tax) & tax adjustments	(10.5)	(2.5)	(5.2)	(25.9)	(7.4)
Net Profit	10.4	45.1	1.1	34.5	42.8
Balance sheet (€ m)	4Q18	3Q18	2Q18	1Q18	4Q17
Consumer Loans	3,987	4,007	5,048	5,202	5,248
Mortgages	16,253	16,405	16,423	16,512	16,657
Household Loans	20,240	20,412	21,471	21,714	21,905
Small Business Loans	6,420	6,825	6,899	6,952	6,973
Corporate Loans	18,290	18,038	18,305	18,297	18,339
Business Loans	24,710	24,863	25,205	25,249	25,312
Total Gross Loans ²	45,032	45,355	46,760	47,046	47,242
Total Deposits	39,083	37,555	36,388	35,260	33,843
Total Assets	57,984	57,255	56,789	58,512	60,029

1. Net Profit from continued operations before restructuring costs (after tax) and Tax Adjustments. 2. Including Loans FVTPL.

Consolidated financials



Income Statement (€ m)	FY18	FY17	∆ у-о-у (%)
Net Interest Income	1,415.7	1,463.5	(3.3)
Commission income	311.3	267.5	16.4
Other Income	118.5	150.5	(21.3)
Operating Income	1,845.5	1,881.5	(1.9)
Operating Expenses	(879.0)	(894.5)	(1.7)
Pre-Provision Income	966.5	987.2	(2.1)
Loan Loss Provisions	(680.4)	(750.0)	(9.3)
Other impairments	(20.6)	(49.6)	(58.5)
Profit before tax	294.7	194.8	51.3
Net Profit before discontinued operations, restructuring costs & tax adj. 1	200.5	185.6	8.0
Discontinued operations	(65.1)	(71.9)	(9.6)
Restructuring costs (after tax) & tax adjustments	(44.2)	(9.8)	-
Net Profit	91.2	103.8	(12.2)

Balance sheet (€ m)	FY18	FY17	∆ у-о-у (%)
Consumer Loans	3,987	5,248	(24.0)
Mortgages	16,253	16,657	(2.4)
Household Loans	20,240	21,905	(7.6)
Small Business Loans	6,420	6,973	(7.9)
Corporate Loans	18,290	18,339	(0.3)
Business Loans	24,710	25,312	(2.4)
Total Gross Loans ²	45,032	47,242	(4.7)
Total Deposits	39,083	33,843	15.5
Total Assets	57,984	60,029	(3.4)

1. Net Profit from continued operations before restructuring costs (after tax) and Tax Adjustments. 2. Including Loans FVTPL.



Appendix III – Macroeconomic update

Recent macro & market developments and FY-2019 outlook



Recent macro & market developments

- Second Enhanced Surveillance report (Feb-19): 2019 Budget in line with primary surplus target of 3.5% of GDP; mixed progress in reforms and privatizations. Eurogroup to decide on the release of the first set of policy-contingent debt measures of €970 million
- Real GDP increased for a 9th quarter in a row in 2018Q3 (2.2 YoY%, 1.0 QoQ%); exports and private consumption the main engines of growth in 2018Q1-2018Q3 (2.1 YoY%)
- Jobless rate stood at 18.5% in Nov-18, lower by 9.4 ppts relative to its historical high in Jul-13
- **FY-18** primary surplus at 4.0% of GDP (against target of 3.5%)
- Official cash buffer of at least EUR26.5 bn, equivalent to 2 years of gross financing needs after the end of the programme or 4 years assuming that the current stock of T-bills will be rolled over
- Moody's raised Greece's issuer rating to B1 from B3 and its outlook to stable from positive (Feb19)
- Greek sovereign demonstrated market access with successful 5year €2.5bn and 10year €2.5bn issues

FY19 outlook

- According to 2019 Budget, full-year GDP growth at 2.1% & 2.5% for 2018 and 2019; EC's Autumn 2018 forecast at 2.0% & 2.2% respectively; consensus forecast at 2.0% and 1.9% for 2018 and 2019 respectively
- FY-19 primary surplus expected at 3.6%

Greece: Key macro indicators - Realizations & forecasts

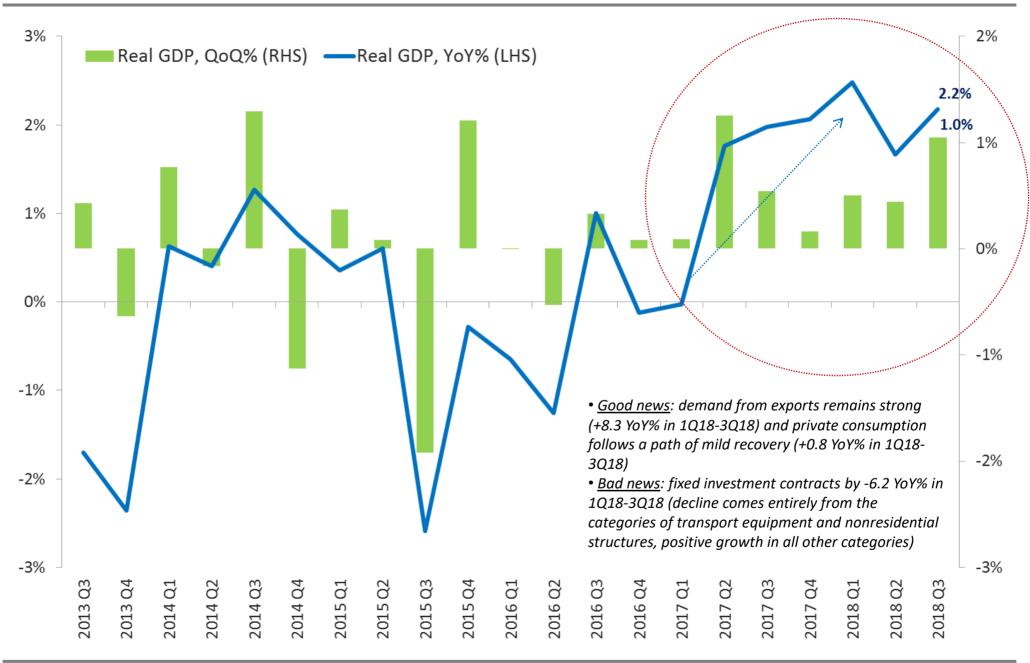


	2017, €bn*	2017*	2018**	2019**
	(nominal)	Real (YoY%)	Real (YoY%)	Real (YoY%)
GDP	180.2	1.5	2.1	2.5
Private Consumption	123.8	0.9	1.0	1.1
Government Consumption	35.7	-0.4	0.2	0.6
Gross Fixed Capital Formation	23.2	9.1	0.8	11.9
Exports	59.5	6.8	7.5	5.8
Imports	61.3	7.1	3.4	5.2
GDP Deflator (YoY%)		0.6	0.9	1.3
HICP (YoY%)		1.1	0.8	1.2
Unemployment Rate (%)		21.5	19.6	18.2

Note: Real GDP growth rate consensus forecast for 2018 and 2019 at 2.1% and 1.9% respectively (source: Focus Economics, Reuters & Bloomberg average)

3Q18: positive real GDP growth rate for a 6th quarter in a row (9th on QoQ% basis) Exports and private consumption the main engines of growth in 1Q18-3Q18

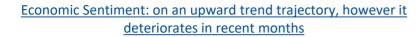




Source: ELSTAT, Eurobank Research

Selected indicators of domestic economic activity

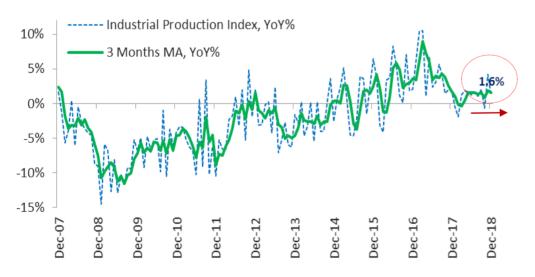




PMI Manufacturing: stable and well above the 50 units no-change threshold

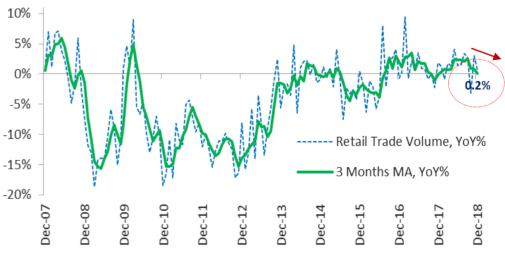


Industrial Production: deceleration of growth seems to be stopping



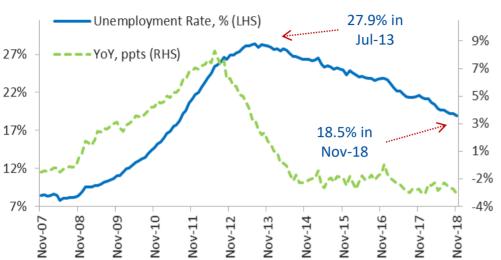


Retail Trade Volume: growth decelerates in 2018Q4



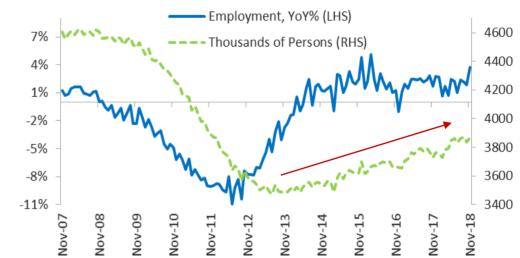
Domestic Labour Market Improving but major challenges remain; reversion of disinvestment critical

Eurobank



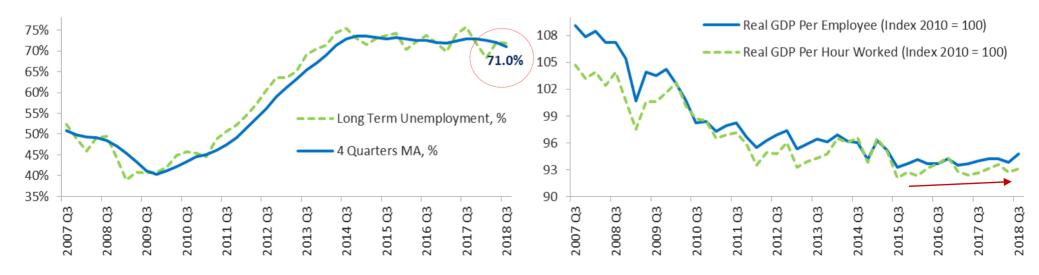
Unemployment rate: still elevated despite recent declines

Long Term Unemployment: a drain of human capital stock



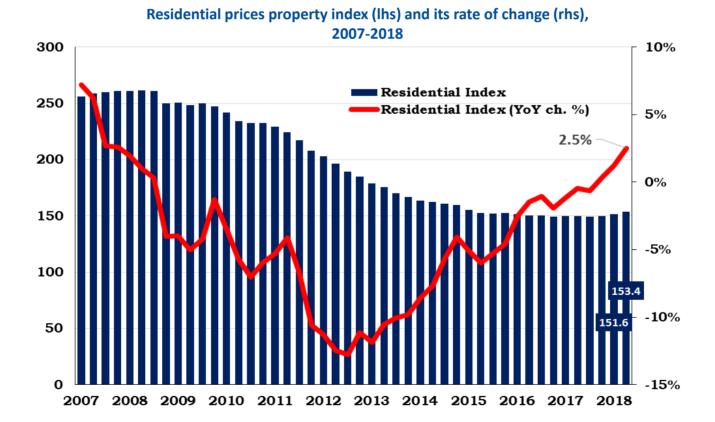
Employment: growth remains close to 2.0%

Labour Productivity Growth: weak growth continues in 2018Q3



Real Estate prices increase in 9M 2018 after a multi-year decline

- Between Q4 2007 and Q4 2017, apartment prices declined cumulatively by 42.3 per cent
- Downward index trend mainly due to the contraction of disposable income, the increase of unemployment, limited access to credit and the excess supply of residential properties
- Yet, residential real estate prices increased in Q3 2018 by 2.5% YoY; recovery trends mainly due to touristic rentals demand, golden visa schemes and the pick up in economic activity

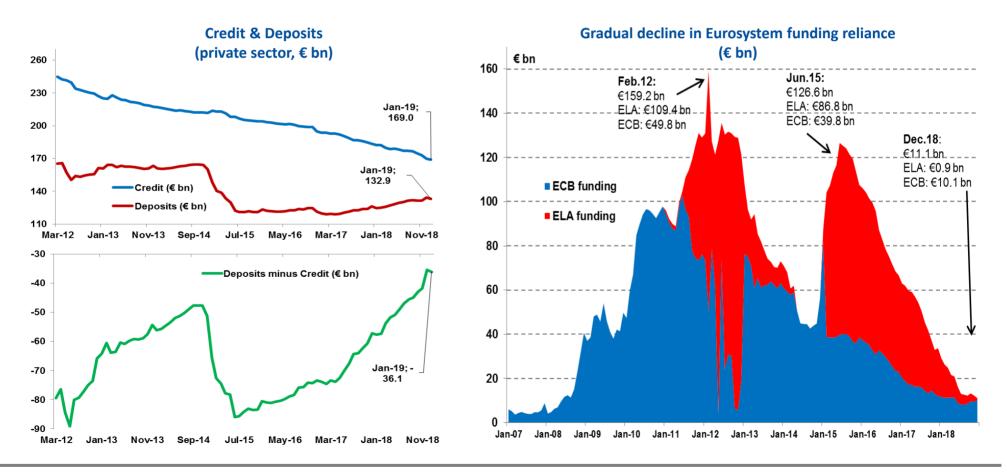




Domestic financial conditions gradually improve



- **u** Further stabilization of macro environment to facilitate return of bank deposits and relaxation of CCs
 - 1. Private-sector deposits recorded a 6.5% yoy increase in January 2019; 2018 increase by €8.1bn or 6.4%.
 - 2. Cash outside the Greek banking system in December 2018 at €28.6 bn or 15.5% of GDP (vs €41.9bn or 23.2% of GDP in Apr. 2017 & 10.0% of GDP EA average)
- Reduction in ELA funding facilitated by deposits' return, continued deleveraging, increased bank access to interbank funding (c. €24.2bn in September 2018 vs. €9.8bn in November 2015)

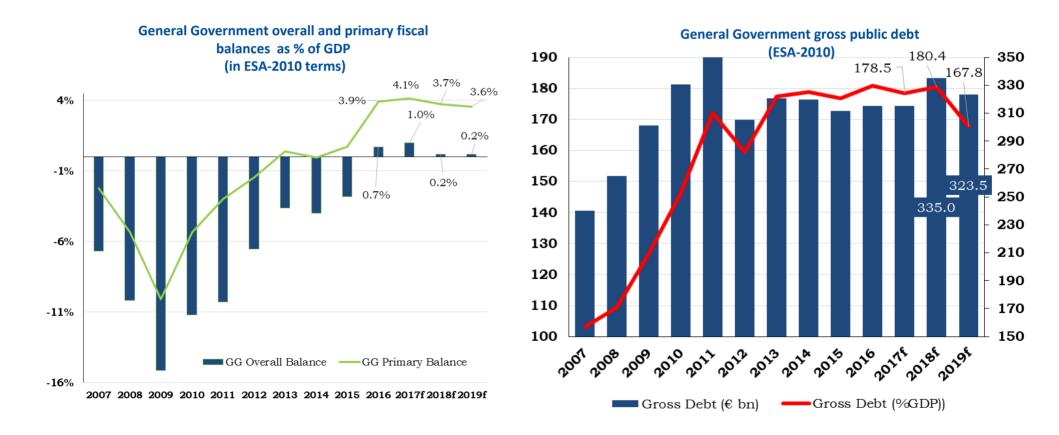


Fiscal Deficit Corrected



Primary balances targets over-performed but with a toll on growth:

- **2018** marks the 5th year in the past 6 years with a significant primary surplus in programme terms
- 2019 Budget: FY-2018 primary surplus at 3.98% of GDP and gross public debt at 180.4% of GDP
- 2019 Budget: FY-2019 primary surplus at 3.6% of GDP and gross public debt at 167.8% of GDP

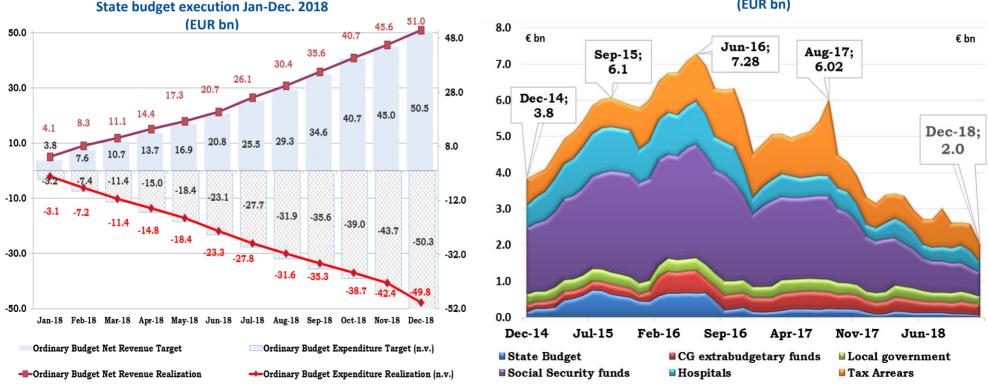


Fiscal Targets Met



Expectations for fulfilling 2018 Budget target:

- Year-to-Dec. 2018 budget execution data compatible with achievement of the 2018 primary balance target (4.0% of GDP)
- Primary surplus at €3.2 bn against a target €3.6bn: revenue below target by €0.4bn (short-fall only in cash-basis terms); expenditure below target by 0.6bn; Public Investment Budget expenditure below target by €0.5bn (PIB expenditure at €6.8bn in 2018, increased compared to 2017)
- Jan.2019 Budget execution: primary balance stood at a surplus of €729.0 mn higher by €832.0 mn relative to the respective budget target for a deficit of -€103.0 mn.
- Stock of arrears: €2.0 bn at end of December 2018, from €6.0 bn in August 2017. Full elimination of arrears difficult due to legal and administrative rigidities



General Government Arrears to the private sector Dec. 2018 (EUR bn)

Privatisations €1,531.5 mn total estimated privatisations' revenue for 2019



PRIVATISATION	STATUS	COMMENTS
14 Regional Airports Concession	Complete - EUR2,150 mn	-
OLP	Complete - EUR368.5 mn	-
Astir Palace Vouliagmeni	Complete - EUR95 mn	-
TRAINOSE	Complete - EUR45 mn	-
OTE sale of 5%	Complete - EUR284 mn	-
OLTH	Complete - EUR231.9 mn	-
EESSTY (ROSCO)	Complete - EUR22 mn	-
DESFA sale of 66%	Complete - EUR535 mn	HRADF receives EUR251 mn and HELPE EUR284 mn
AIA 20-year concession	Complete - EUR1.115 mn	-
HELPE sale of 50.1%	2 investment schemes eligible for binding offers phase.	Binding offers to be submitted in early March 2019. Financial closing expected in H1 2019
PPC divestiture of lignite-fired	Tender failed. Currently, Greek and European Authorities are	Greek government has proposed the re-launch of the tender
units	examining the acceptable way forward.	with more favourable SPA terms
DEPA	Break-up into DEPA network and DEPA commercial pending	Bill for the dichotomy of DEPA to be submitted to Parliament soon
AIA sale of 30%	Tender not launched yet	The completion of the AIA 20-year concession has opened the way for the launch of the tender. According to the HRADF ADP the preparation of the tender is underway.
Egnatia motorway	7 investment schemes eligible for binding offers phase	Authorities need to implement all agreed complementary actions and remove impediments to the transaction.
10 port authorities	Required legal amendments have been enacted	First tenders to be launched in Q1 2019
Hellinikon	Tender for the casino license has been launched. Urban planning and environmental studies have been submitted to authorities for approval.	With authorities' continuous efforts, financial closing could be expected by end H1 2019.
Marinas	Tender for Chios marina has been completed. Binding offers have been submitted for Alimos marina.	HRADF has been granted the right for the concession and exploitation of 17 marinas.
EYATH	Under preparation	
EYDAP	Under preparation	



Appendix IV – Glossary



This document contains financial data and measures as published or derived from the published consolidated financial statements which have been prepared in accordance with International Financial Reporting Standards (IFRS). Additional sources used, include information derived from internal information systems consistent with accounting policies and other financial information such as consolidated Pillar 3 report. The financial data are organized into two main reportable segments, Greece view and International Operations view.

Greece view includes the operations of Eurobank Ergasias S.A. and its Greek subsidiaries, incorporating all business activities originated from these entities, after the elimination of intercompany transactions between them.

International Operations include the operations in Bulgaria, Serbia, Cyprus and Luxembourg. Each country comprises the local bank and all local subsidiaries, incorporating all business activities originated from these entities, after the elimination of intercompany transactions between them.

Glossary – Definition of Financial measures / ratios



Commission income: The total of Net banking fee and commission income and Income from non-banking services of the reported period.

Other Income: The total of net trading income, gains less losses from investment securities and other income/ (expenses) of the reported period.

- **Core Pre-provision Income (Core PPI):** The total of Net interest income, Net banking fee and commission income and Income from non-banking services minus the operating expenses of the reported period.
- **Pre-provision Income (PPI):** Profit from operations before impairments, provisions and restructuring costs as disclosed in the financial statements for the reported period.
- Net Interest Margin: The net interest income of the reported period, annualized and divided by the average balance of continued operations' total assets (the arithmetic average of total assets, excluding assets classified as held for sale, at the end of the reported period and at the end of the previous period.
- Loans Spread: Accrued customer interest income over matched maturity and currency libor, annualized and divided by the reported period average Gross¹Loans and Advances to Customers. The period average for Gross Loans and Advances to Customers is calculated as the weighted daily average of the customers' loan volume as derived by the Bank's systems.
- ¹Up to FY-2017 Loans spread was calculated based on Net Loans & Advances to Customers. Comparatives have been restated accordingly
- **Deposits Spread:** Accrued customer interest expense over matched maturity and currency libor, annualized and divided by the reported period average Due to Customers. The period average for Due to Customers is calculated as the daily average of the customers' deposit volume as derived by the Bank's systems.
- **Deposits Client Rate:** Accrued customer interest expense, annualized and divided by the reported period average Due to Customers. The average for Due to Customers is calculated as the daily average of the customers' deposit volume as derived by the Bank's systems.
- Fees/Assets: Calculated as the ratio of annualized Commission income divided by the average balance of continued operations' total assets (the arithmetic average of total assets, excluding assets classified as held for sale, at the end of the reported period and at the end of the previous period.

Cost to Income ratio: Total operating expenses divided by total operating income.

Cost to Average Assets: Calculated as the ratio of annualized operating expenses divided the by the average balance of continued operations' total assets for the reported period(the arithmetic average of total assets, excluding assets classified as held for sale, at the end of the reported period and at the end of the previous period.

Glossary – Definition of Financial measures / ratios



- **Cost of Risk:** Impairment losses on Loans and Advances charged in the reported period, annualized and divided by the average balance of Loans and Advances to Customers at amortized cost (the arithmetic average of Loans and Advances to Customers at amortized cost at the end of the reported period and at the end of the previous period).
- **Provisions/Gross Loans:** Impairment Allowance for Loans and Advances to Customers including impairment allowance for credit related commitments (off balance sheet items)-divided by Gross Loans and Advances to Customers at amortized cost at the end of the reported period.
- **90dpd ratio:** Gross Loans at amortized cost more than 90 days past due divided by Gross Loans and Advances to Customers at amortized cost at the end of the reported period.
- Provisions/90dpd loans: Impairment Allowance for Loans and Advances to Customers, including impairment allowance for credit related commitments (off balance sheet items) divided by Gross Loans at amortized cost more than 90 days past due at the end of the reported period.
- **90dpd formation:** Net increase/decrease of 90 days past due gross loans at amortized cost in the reported period excluding the impact of write offs, sales and other movements.
- Non Performing Exposures (NPEs): Non Performing Exposures (in compliance with EBA Guidelines) are the Group's material exposures which are more than 90 days past-due or for which the debtor is assessed as unlikely to pay its credit obligations in full without realization of collateral, regardless of the existence of any past due amount or the number of days past due. The NPEs, as reported herein, refer to the gross loans at amortized cost, except as otherwise indicated.
- **NPE ratio:** Non Performing Exposures (NPEs) at amortized cost divided by Gross Loans and Advances to Customers at amortized cost at the end of the relevant period.
- Provisions/NPEs ratio: Impairment Allowance for Loans and Advances to Customers, including impairment allowance for credit related commitments (off balance sheet items) divided by NPEs at amortized cost at the end of the reported period.
- NPE formation: Net increase/decrease of NPEs at amortized cost in the reported period excluding the impact of write offs, sales and other movements.
- Forborne: Forborne exposures (in compliance with EBA Guidelines) are debt contracts in respect of which forbearance measures have been extended. Forbearance measures consist of concessions towards a debtor facing or about to face difficulties in meeting its financial commitments ("financial difficulties").
- Forborne Non-performing Exposures (NPF): Forborne Non-performing Exposures (in compliance with EBA Guidelines) are the Bank's Forborne exposures that meet the criteria to be classified as Non-Performing.

Loans to Deposits: Loans and Advances to Customers at amortized cost divided by Due to Customers at the end of the reported period.

Glossary – Definition of Financial measures / ratios



- **Risk-weighted assets (RWAs):** Risk-weighted assets are the Group's assets and off-balance-sheet exposures, weighted according to risk factors based on Regulation (EU) No 575/2013, taking into account credit, market and operational risk.
- Phased in Common Equity Tier I (CET1): Common Equity Tier I regulatory capital as defined by Regulations No 575/2013 and No2395/2017 based on the transitional rules for the reported period, divided by total Risk Weighted Assets (RWAs).
- **Fully loaded Common Equity Tier I (CET1):** Common Equity Tier I regulatory capital as defined by Regulations No 575/2013 and No 2395/2017 without the application of the relevant transitional rules, divided by total Risk Weighted Assets (RWAs).
- Earnings per share (EPS): Net profit attributable to ordinary shareholders divided by the weighted average number of ordinary shares excluding own shares.
- Tangible Book Value: Total equity excluding preference shares, preferred securities and non controlling interests minus intangible assets
- Tangible Book Value/Share: Tangible book value divided by outstanding number of shares as at period end excluding own shares.

Investor Relations contacts



Dimitris Nikolos	+30 210 3704 764 E-mail: <u>dnikolos@eurobank.gr</u>
Yannis Chalaris	+30 210 3704 744 E-mail: <u>ychalaris@eurobank.gr</u>
Christos Stylios	+30 210 3704 745 E-mail: <u>cstylios@eurobank.gr</u>
E-mail:	investor_relations@eurobank.gr

Fax: +30 210 3704 774	Internet: www.eurobank.gr
Reuters: EURBr.AT	Bloomberg: EUROB GA