February 24, 2011

Full Year 2010 Results



FY 2010 results highlights



- FY10 net profit at €113m*, 4Q10 at €8m.
- Resilient pre-provision income maintained at €1.5bn
- NII up 1% qoq at €553m and down 3.7% yoy at €2,254m.
- OpEx at €1,426m achieves target of 3%yoy reduction.
- Quarterly gross 90+ formation down 8%qoq quarterly provisions remain stable.
- Improved liquidity position:
 - 4Q10 the first quarter in a year to see both Greek and New Europe deposits on the increase.
 - L/D ratio drops to 126.6% from 127.5% the previous quarter and 124.3%** pro forma.
- New Europe profits at €32m vs. losses of €44m last year. Quarterly profitability accelerates.



The Polbank EFG strategic partnership with Raiffeisen Bank International

Benefits from the strategic partnership with RBI in Poland:

 The partnership allows Polbank to execute its second growth phase at a faster pace.

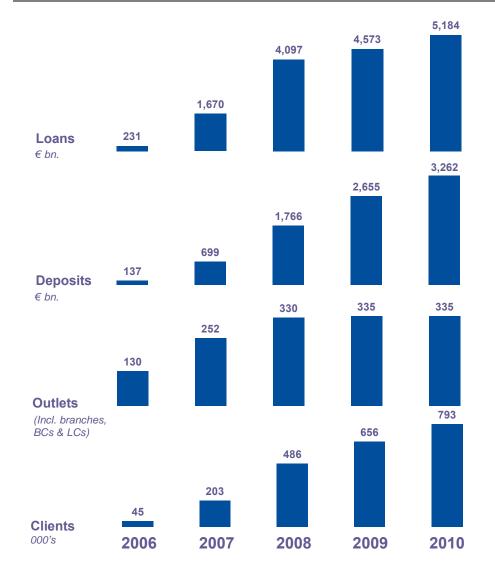
Page 4

Eurobank EFG

- Eurobank reaps the benefits of a successful investment and retains substantial upside through its 13% stake in what is to become the fourth largest bank in Poland – a market with exceptional prospects.
- Strengthens Eurobank's CAD by at least 125bps.
- Improves liquidity by ca €2bn.

Polbank EFG: a greenfield retail banking success story in a very short timeframe





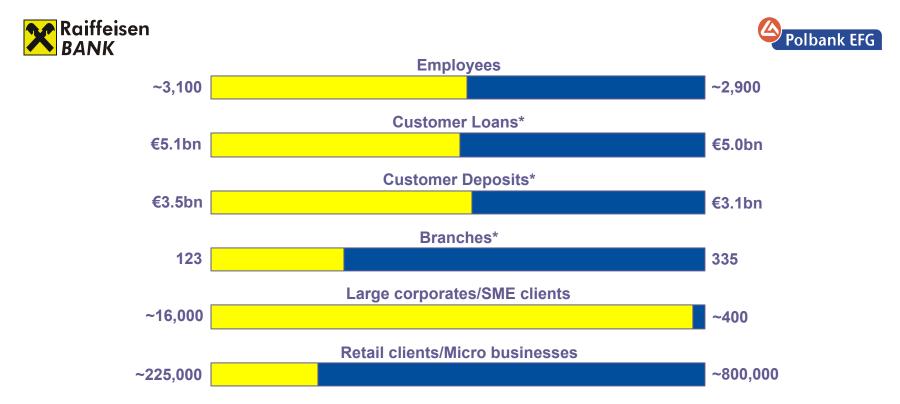
- # 8 retail franchise in Poland in 4 years
- Focused banking platform with nationwide branch network
- Strong product and sales capabilities in Retail Banking
- Leading market position with selfemployed and small businesses
- Strong potential for cross-selling opportunities in retail
- Sizeable affluent customer base
- Strong deposit gathering capabilities
- Strong mortgage asset quality (0.7% for 90dpd vs. sector's average of 1.9%).

Polbank and Raiffeisen Poland: merger of equal and complementary banks

Page 6



Raiffeisen Poland and Polbank strategic fit



While in terms of loans, deposits and employees this is a merger of equals – business focus and market expertise of the two banks is highly complementary

*Data as at Sept.10

Purchase Price & Valuation



	■ €490m for 70% in Polbank payable at closing
	 The remaining 30% Eurobank EFG stake in Polbank will be exchanged for 13% in the combined RBPL-Polbank operations
Purchase Price	Put option for Eurobank EFG to dispose of our 13% stake in the combined bank at any time; call option for RBI starting from 31 March 2016
Considerations	Respective exercise price depends on business performance resulting in a price/book multiple in the range of 1.0x to 2.65x, with a minimum exercise price of €175m.
	Guaranteed minimum equity at closing of €400m for Polbank and €750m for RBPL.
	Implied price/book multiple would be 1.7x
Funding	 €1bn of liquidity provided by RBI to Polbank EFG on closing (out of €1.8bn provided as at year-end) Funding onwards based on pro-rata basis: Eurobank EFG to fund less than €500m based on current
Considerations	commercial gap of the unified entity.
Closing Requirements	 Closing of the transaction dependent on successful transformation of Polbank branch into a legal entity and regulatory approvals from EU, Poland and Greece. The transaction is expected to close most likely in 4Q2011



Page 8



Assets & Liabilities actively managed

Selective loan growth and de-risking – deposits stabilization reduces L/D further

Page 9



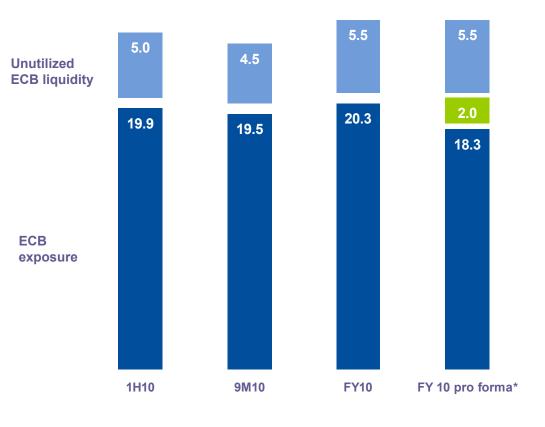
Loans – selective de-risking L/D ratio declines 130.4% 127.5% 125.5% 126.6% 58.5 57.4 **Rest of New** 119.3% 9.5 9.4 Europe 116.5% 124.3%* Poland & 6.0 5.2 Cyprus 3Q09 4Q09 1Q10 2Q10 3Q10 4Q10 Greece: * pro-forma for Polbank transaction **Deposits' stabilization continues** 25.0 25.2 **Business** 46.8 44.4 0.1 0.8 New -1.9 9.7 -1.3 Europe 11.4 10.7 11.5 **Mortgages** 37.1 Greece 33.0 7.3 6.4 Consumer **FY 09 FY 10 FY09** 1Q10 2Q10 3Q10 4Q10 **FY10**

€ bn

Liquidity position at comfortable levels

- ECB exposure stable around €20bn in the last 3 quarters.
- Strong contingent liquidity reserve of €6bn including unutilized New Europe collateral.
- Wholesale maturities for 2011 at €2.4bn easily covered by our liquidity plan.
- Polbank transaction to enhance liquidity by ca. €2bn.

ECB exposure stable over 3 quarters



Page 10

Eurobank EFG

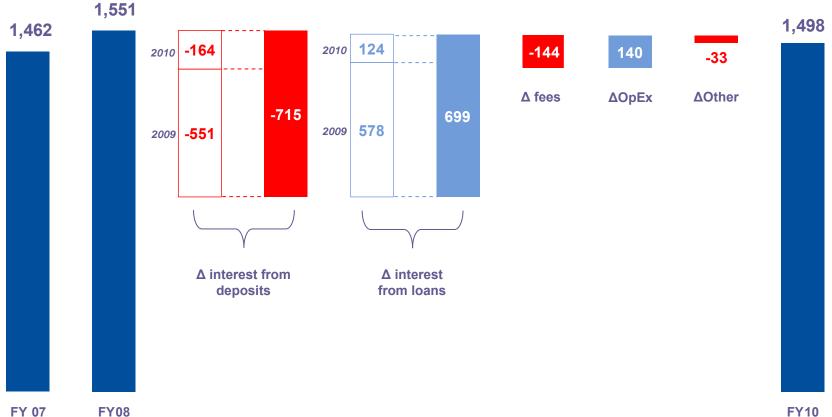
€ bn * Pro forma for the liquidity released from the Polbank transaction



Financial review

Resilient pre-provision performance in spite Page 12 of crisis

Resilient pre- provision income



Eurobank EFG

Funding costs continue to adversely impact NII – Ioan NII on record highs

Page 13 Eurobank EFG



Loan repricing continues, deposit spreads ease



Evolution of Greek spreads (%)

	3Q 09	4Q 09	1Q 10	2Q 10	3Q 10	4Q10
Core deposits	-0.46	-0.21	-0.19	-0.17	-0.10	0.04
Time deposits & client EMTNs	-0.74	-0.79	-1.04	-1.84	-2.14	-2.04
Total Deposits	-0.66	-0.61	-0.78	-1.34	-1.55	-1.47
Wholesale Loans	2.44	2.49	2.70	2.98	3.25	3.41
Mortgage	1.37	1.58	1.73	1.79	1.77	1.77
Consumer	10.02	9.92	9.83	9.56	9.46	9.29
SBB*	5.08	5.05	4.81	4.97	5.03	5.22
Retail Loans	5.05	5.03	4.87	4.79	4.69	4.70
Total Loans	3.97	3.97	3.97	4.00	4.06	4.16

Evolution of NIM (%)

NIM (%)	3Q09	4Q09	1Q10	2Q10	3Q10	4Q10
Greece	2.54	2.59	2.48	2.32	2.26	2.26
New Europe	3.75	3.77	3.65	3.38	3.29	3.41
Group	2.84	2.89	2.78	2.60	2.53	2.55

NIM (%)	3Q09	4Q09	1Q10	2Q10	3Q10	4Q10
Romania	4.47	4.62	4.86	4.10	3.93	4.13
Bulgaria	3.80	3.91	3.84	3.91	3.85	3.86
Serbia	5.95	5.73	4.57	4.74	4.80	4.94
Turkey	3.38	3.08	3.04	2.72	2.87	2.80
Poland	2.96	2.98	2.89	2.66	2.54	2.65
Ukraine	5.12	4.42	3.90	3.99	3.38	4.53
Cyprus	1.64	1.71	1.72	1.78	1.96	1.75

Commission income adversely affected by market conditions

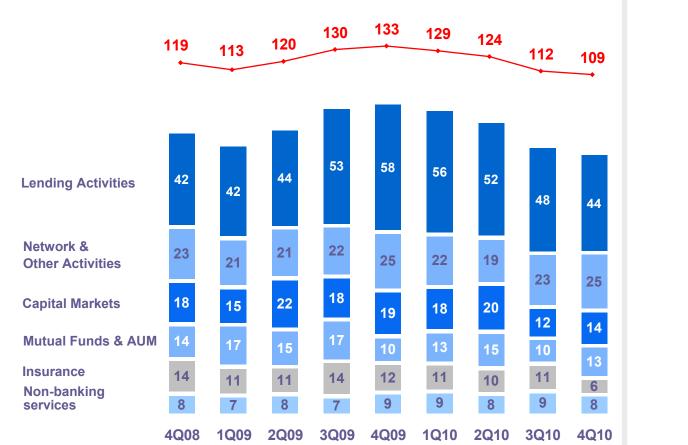
Page 15

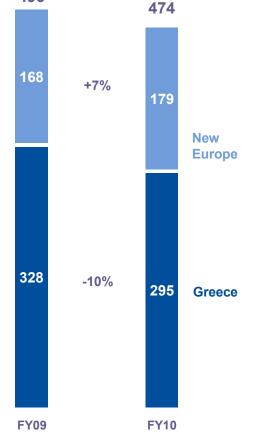




New Europe fees up 7%yoy

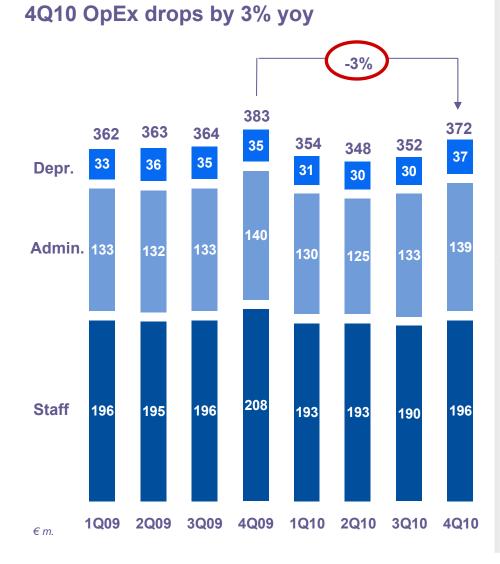
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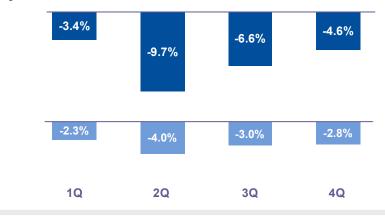


Costs containment -3%yoy target achieved

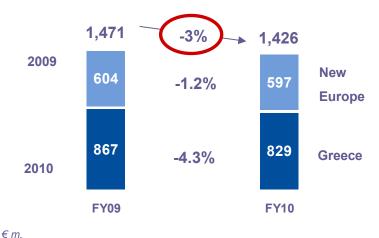
Page 16 Eurobank EFG



Cost containment vs. previous year's quarter



FY10 OpEx drops by 3%yoy

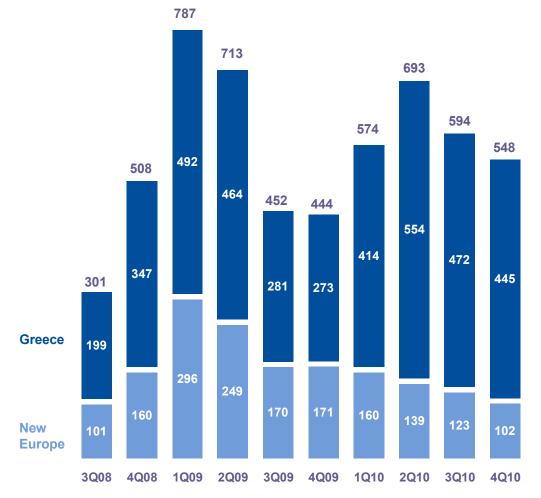


Asset quality trends: 90+ formation down 8% qoq; cost of risk stable



Eurobank EFG

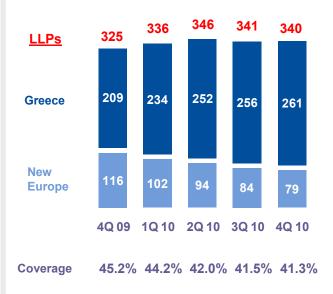
90dpd formation in downward trend



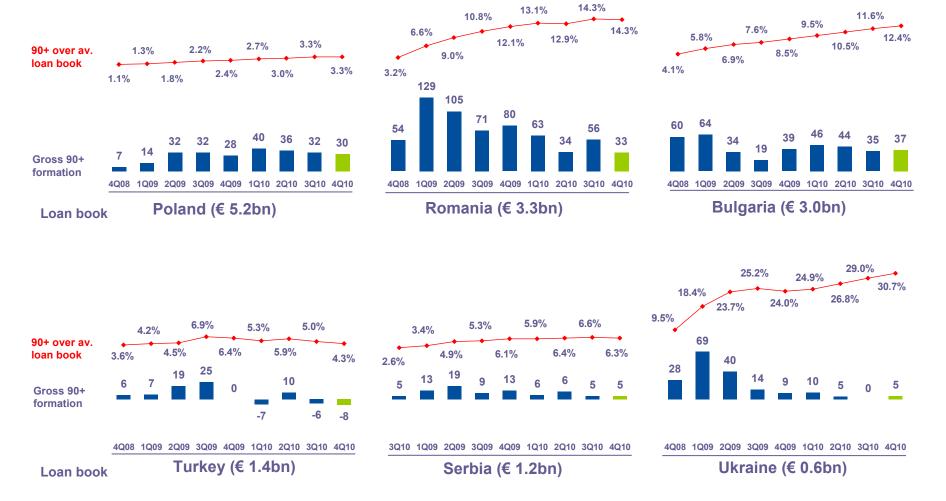
90dpd ratio

	4Q09	1Q10	2Q10	3Q10	4Q10
Group	6.7%	7.3%	8.1%	9.0%	9.6%
Greece	6.4%	7.1%	8.1%	9.2%	9.9%
New Europe	7.5%	7.9%	8.1%	8.6%	8.7%

LLPs / 90+ coverage ratio



Asset quality in New Europe: gross 90+ formation at pre-crisis levels



Page 18

Eurobank EFG

New Europe pre-provision income on the rise; provisions continue to decline

Page 19



Pre- provision income picks up



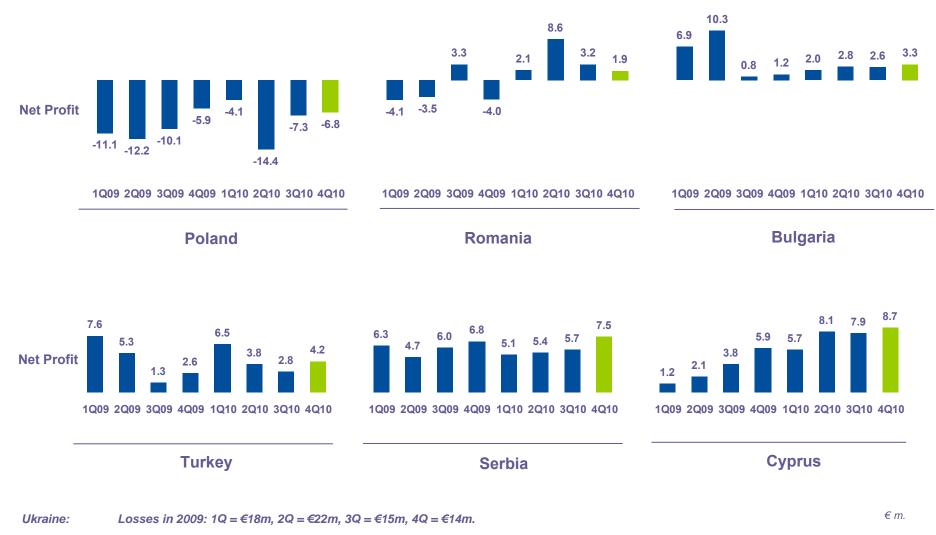
Provisions decline



New Europe profits at €32m in FY10 vs. losses €44m a year ago

Page 20

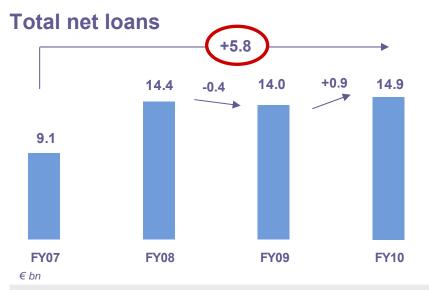




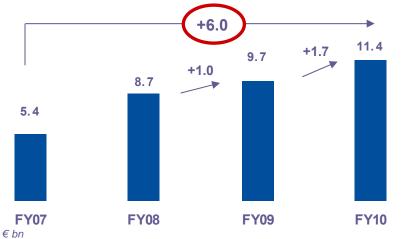
Losses in 2010: 1Q = €13m, 2Q = €7m, 3Q = 7m, 4Q = €6m

New Europe performance: self funded growth; FY10 returns to profitability

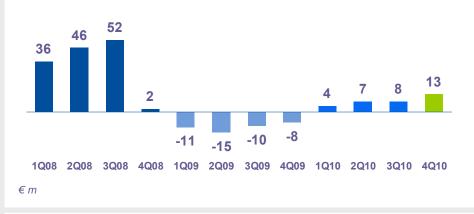




Total deposits



New Europe net profits



- New Europe operations consistently profitable in 2010.
- L/D ratio dropped to 131.2% vs. 145.2% in FY09 - the lowest levels ever.
- New Europe growth self-funded since the beginning of the crisis in 2007



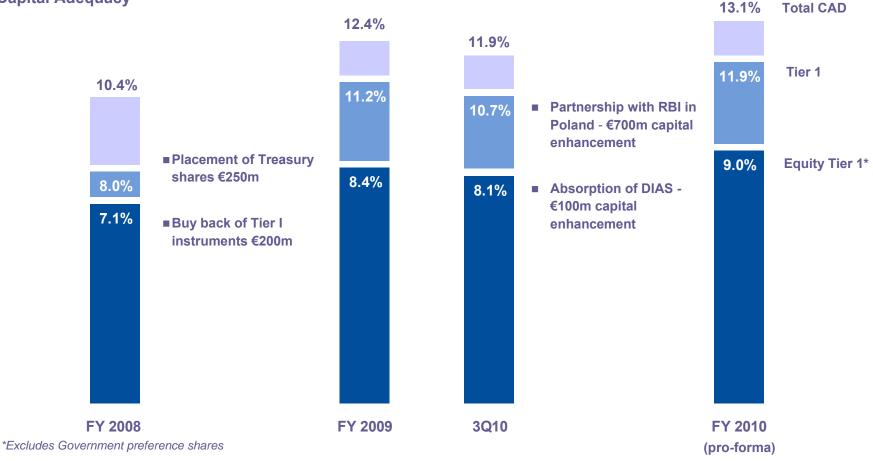
Capital Strength & Priorities

Successfully enhancing capital adequacy through organic initiatives

Page 23 Eurobank EFG

Recent actions are equivalent to an increase of capital of almost €800m

Capital Adequacy



FY10 actual: Total CAD at 11.7%, Tier 1 at 10.6%, Equity Tier 1 at 8.0%

Priorities



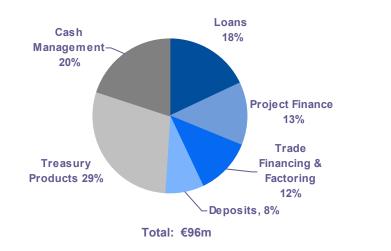
- Strengthen further our capital position.
- Improve liquidity and reduce ECB funding.
- Capitalise on renewed business expansion in New Europe and introduce initiatives aiding the recovery of the Greek economy.
- Preserve pre-provision income and continue to actively trim costs.
- Manage risk more effectively.
- Improve value of franchise.



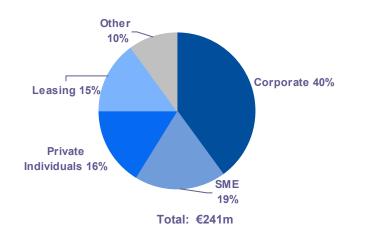
Appendices

Raiffeisen Poland: Focused Corporate Bank

Operating Income in Corporate Segment (1-9/2010)



Split Operating Income (1-9/2010)



Strong corporate banking platform

Page 26

Eurobank EFG

- Comprehensive product offering for corporates
- Market leader in leasing and factoring
- Focus on SME and mid-market
- Experience in providing comprehensive services to premium affluent customers
- Product specialist in client-related treasury solutions (FX transactions)

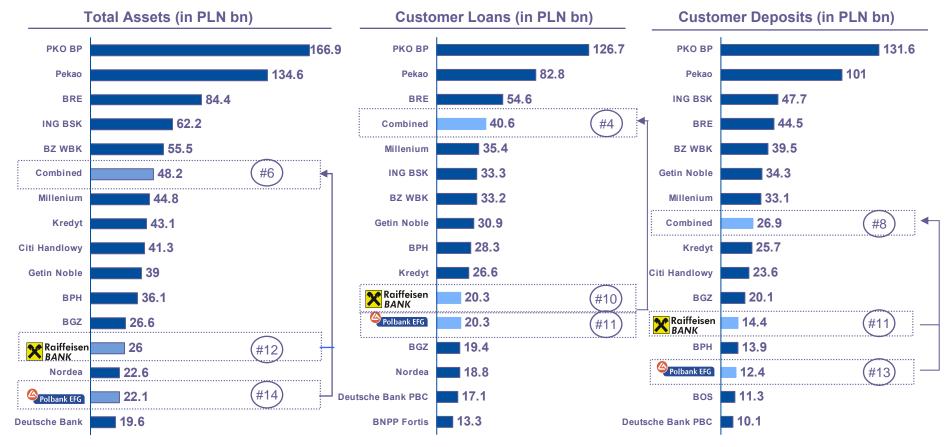
Source: Based on RBI pro-forma Q3 2010 figures (country data Poland)

Enhanced Market Position

Page 27



- Creation of universal bank with comprehensive product range
- Enhanced market position driven by diversified business and risk profile
- Leveraging of retail customer portfolio for cross selling initiatives

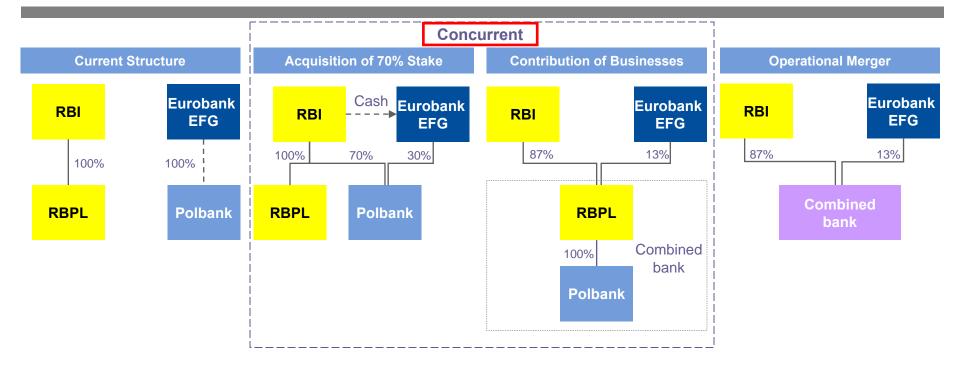


Source: Rzeczpospolita (Q3 2010); commercial banks only

Note: Figures relating to RBPL (Bank only)

Envisaged Transaction Structure

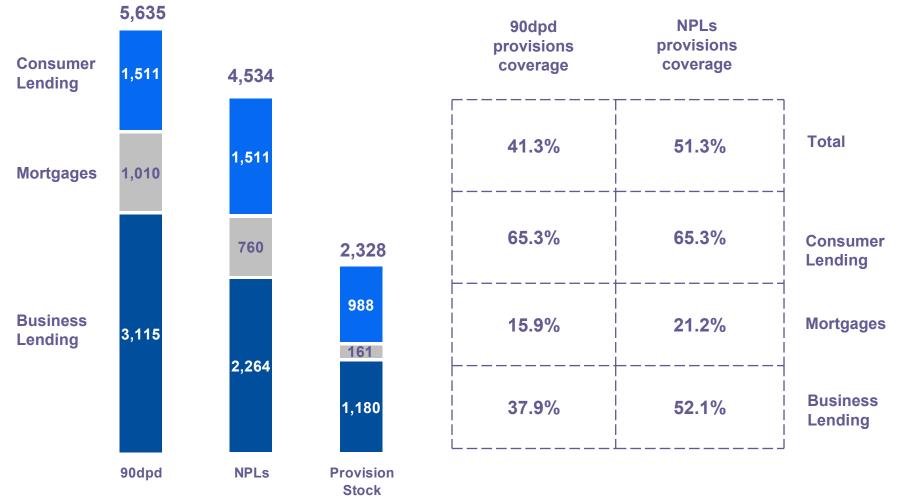




- Polbank currently operating as branch of Eurobank EFG
- Process of transformation of branch into legal entity ongoing
- RBI acquires a 70% stake in Polbank against cash at closing
- Eurobank EFG remains a 30% shareholder in Polbank
- Eurobank EFG and RBI contribute their respective shareholdings in Polbank in exchange for new shares in RBPL
- Eurobank EFG becomes a 13% shareholder of RBPL
- Operational merger of RBPL and Polbank
- Put option for Eurobank EFG to dispose of stake in the combined bank at any time; call option for RBI starting from 31 March 2016

Adequate provision coverage





Page 30



Financial Ratios	FY10	FY09
Net Interest Margin	2.63%	2.81%
Cost-Income	48.8%	48.4%
NPLs (% of loans)	7.7%	5.2%
NPLs coverage	51%	59%
Provision Charge (% of net loans)	2.43%	2.11%
Equity Tier 1 ratio	9.0%** / 8.0%	8.4%
Tier I Ratio	11.9%** / 10.6%	11.2%
Total Capital Adequacy	13.1%** / 11.7%	12.4%
ROA after tax	0.2%*	0.4%
ROE after tax and minorities	-0.8%*	6.0%
EPS (€, annualised)	-0.1*	0.8

*before € 45m one-off tax on prior year's revenues

** pro-forma

Page 31



Summary Figures (€ m)	FY 10	FY 09	Δ%	New Europe
Net Interest Income	2,253.5	2,340.9	-3.7%	759.4
Net fees & Commissions	403.6	418.2	-3.5%	172.8
Insurance and non banking fees	70.7	78.1	-9.5%	6.7
Total Operating Income	2,923.7	3,039.8	-3.8%	977.2
Operating Expenses	1,426.0	1,470.8	-3.0%	597
Impairment	1,361.9	1,177.5	15.7%	358.9
Profit before tax	135.7	396.9	-65.8%	21.4
Net Profit	113.3*	361.5*	-68.7%	31.8
Portfolio of Loans (Gross, € m)				
Consumer Loans	8,891	10,261	-13.4%	2,528
Mortgages	17,064	15,342	11.2%	5,600
Loans to Households	25,954	25,603	1.4%	8,128
Small Business Loans	8,995	9,081	-0.9%	1,953
Loans to Medium-Sized Enterprises	12,093	11,629	4.0%	2,074
Loans to Large Corporates	11,455	11,139	2.8%	3,313
Business Loans	32,543	31,850	2.2%	7,341
Total Gross Loans	58,497	57,453	1.8%	15,469

* before one-off taxes (€ 45m for FY10 & € 57m for FY09)

Key figures of New Europe operations



		Romania	Bulgaria	Serbia	Cyprus	Poland	Turkey	Ukraine	NE	Δуοу%
	Total Assets	5,355	3,611	1,816	2,603	5,693	2,480	817	22,299	+3.8%
Balance Sheet	Total Loans	3,324	2,957	1,182	830	5,184	1,386	607	15,469	+6.5%
	Total Deposits	1,864	2,023	792	2,263	3,262	880	301	11,385	+17.7%
	Operating Income	309.1	171.0	103.7	52.5	193.6	105.7	40.4	977.2	0.7%
P&L	Operating Expenses	(162.5)	(89.9)	(59.7)	(16.2)	(145.7)	(76.2)	(45.7)	(597.0)	-1.2%
FQL	Profit before tax (before MI)	13.1	7.2	23.8	34.0	(41.2)	21.2	(36.7)	21.4	NA
	Profit after tax and minorities	15.8	10.7	23.8	30.5	(32.6)	17.3	(33.5)	31.9	NA
Resources	Retail network	286	207	117	-	328	11	74	1,023	
	Wholesale network	16	8	10	6	7	43	1	85	

FY 2010 – Summary per Segment



(€ m)	Retail	Corporate	Wealth Management	Global & Capital Markets	Capital & Other	Elimination Center	New Europe	Total
Interest income	1,090.9	469.2	4.1	16.0	-51.3	0.0	724.6	2,253.5
Net fee & commission income	58.7	60.9	47.8	61.0	2.46	0.0	172.8	403.6
Net Insurance income	0.0	0.0	37.3	0.0	0.0	0.0	-0.3	37.0
Non Banking services	2.0	0.0	0.0	0.0	24.7	0.0	7.0	33.7
Other income	25.1	-19.8	8.1	69.7	74.6	0.0	38.4	196.0
Non-interest income	85.8	41.1	93.2	130.6	101.8	0.0	217.8	670.2
Fees Received/Paid	104.5	2.5	-32.4	-43.7	15.4	-44.0	-2.4	0.0
Gross Market Revenues	1,281.2	512.7	64.9	103.0	65.9	-44.0	940.0	2,923.7
Operating Expenses	-507.3	-113.5	-68.6	-77.0	-78.1	44.0	-625.6	-1,426.0
Loans Provisions	-908.9	-93.1	-0.9	-0.1	0.0	0.0	-358.9	-1,361.9
Income from associates	-1.0	0.0	0.0	0.0	0.9	0.0	0.0	0.0
Minorities	0.0	0.0	0.0	0.0	-17.7	0.0	-1.3	-19.0
PBT attr. to Shareholders	-136.0	306.1	-4.6	25.9	-28.9	0.0	-45.7	116.8
% of Group PBT	-116.5%	262.2%	-3.9%	22.2%	-24.8%	0.0%	-39.2%	100.0%
Risk Weighted Assets	9,569	17,390	375	4,780	1,492	0	14,361	47,968
Allocated Equity	926	1,426	160	335	1,763	0	1,485	6,093
% of total	15.2%	23.4%	2.6%	5.5%	28.9%	0	24.4%	100%
Cost / Income	39.6%	22.1%	105.7%	74.8%	n.a	0	66.6%	48.8%
RoA (before tax)	-0.6%	1.7%	-0.1%	0.1%	n.a	0	-0.2%	0.1%
ROAC (before tax)	-15.1%	22.6%	-3.0%	6.9%	n.a	0	-3.1%	1.9%

FY 2009 – Summary per Segment



(€ m)	Retail	Corporate	Wealth Management	Global & Capital Markets	Capital & Other	Elimination Center	New Europe	Total
Interest income	1,111.2	421.8	-0.9	58.1	-7.9	0.0	758.7	2,340.9
Net fee & commission income	53.7	51.8	48.3	105.0	-2.58	0.0	161.8	418.2
Net Insurance income	0.0	0.0	48.0	0.0	0.0	0.0	-0.4	47.6
Non Banking services	1.8	0.0	0.0	0.0	22.2	0.0	6.5	30.5
Other income	9.1	1.9	11.2	48.4	111.2	0.0	20.8	202.6
Non-interest income	64.6	53.7	107.5	153.5	130.8	0.0	188.7	698.8
Fees Received/Paid	88.0	20.3	-28.8	-41.7	11.2	-46.9	-2.0	0.0
Gross Market Revenues	1,263.8	495.8	77.7	169.8	134.1	-46.9	945.4	3,039.8
Operating Expenses	-558.0	-119.9	-61.4	-70.0	-70.9	46.9	-637.5	-1,470.8
Loans Provisions	-671.6	-50.9	-0.5	-2.0	0.0	0.0	-452.4	-1,177.5
Income from associates	0.5	0.0	0.0	0.0	4.9	0.0	0.0	5.4
Minorities	0.0	0.0	0.0	0.0	-16.7	0.0	5.0	-11.7
PBT attr. to Shareholders	34.7	325.1	15.8	97.8	51.3	0.0	-139.5	385.2
% of Group PBT	9.0%	84.4%	4.1%	25.4%	13.3%	0.0%	-36.2%	100.0%
Risk Weighted Assets	9,768	16,221	312	5,919	1,952	0	13,655	47,827
Allocated Equity	879	1,285	152	414	2,108	0	1,476	6,314
% of total	13.9%	20.3%	2.4%	6.6%	33.4%		23.4%	100%
Cost / Income	44.1%	24.2%	79.0%	41.2%	n.a	0	67.4%	48.4%
RoA (before tax)	0.1%	2.0%	0.2%	0.6%	n.a	0	-0.7%	0.5%
ROAC (before tax)	3.7%	26.2%	10.9%	23.7%	n.a	0	-9.3%	7.0%

Contacts



EFG Eurobank Ergasias, 20 Amalias Avenue, 105 57 Athens, Greece					
Fax:	+30 210 3337 160				
E-mail:	investor_relations@eurobank.gr				
Internet:	www.eurobank.gr				
Reuters:	EFGr.AT				
Bloomberg:	EUROB GA				

Investor Relations

•	Dimitris Nikolos	Tel: +30 210 3337688
•	Yannis Chalaris	Tel: +30 210 3337954
•	Anthony Kouleimanis	Tel: +30 210 3337537

E-mail: <u>dnikolos@eurobank.gr</u>
E-mail: <u>ychalaris@eurobank.gr</u>
E-mail: akouleimanis@eurobank.gr

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