

MAIL VOTE DOCUMENT

For voting remotely before the Annual General Meeting of shareholders of "Eurobank Ergasias Services and Holdings S.A." (the "Company") of 23 July 2021

I the undersigned shareholder / legal representative of shareholder / proxy holder of shareholder of the Company:

Name / Company Name	
Address / Registered Office	
Identity card number/Company's Register Num.	
DSS Investor Share No	
DSS Securities Account	
Number of shares (if no number of shares is filled-in, the proxy will be valid for the total number of shares registered in the Investor Account on the Record Date, as this is stated in the Invitation of the AGM)	
Name of the legal entity's representative who signs the form (completed by legal entities only)	
Mobile Phone Number	
Email	

With the present document I am notifying you of
(please mark with ✓ your choices)

- my vote
 the vote of the shareholder that I represent or I am a proxy holder of

on the items of the Annual General Meeting of shareholders of the Company of Friday 23 July 2021 at 10.00, as follows

- IF YOU APPROVE THE ITEMS BELOW, SUBMIT THIS DOCUMENT AS IS, WITHOUT ANY MARKINGS**
 For any item (items) that you do not approve, or wish to abstain from the voting, please mark the corresponding column on the right "AGAINST" or "ABSTAIN" respectively.

ITEMS ON AGENDA	AGAINST	ABSTAIN
1. Annual and Consolidated Financial Statements for the financial year 2020. Directors' and Auditors' Reports.		
2. Approval of the overall management for the financial year 2020 and discharge of the Auditors for the financial year 2020.		
3. Appointment of Auditors for the financial year 2021.		
4. Approval of amendment the Remuneration Policy for Directors.		
5. Approval of the remuneration for the financial year 2020 and of the advance payment of the remuneration for the Directors for the financial year 2021.		
6. Remuneration Report for the financial year 2020.		
7. Appointment of new independent non-executive member of the Board of Directors.		
8. Approval of the Nomination Policy of the Directors.		
9. Appointment of new Board of Directors due to the expiration of the term of the current Board and designation of the independent non-executive members of the Board.		
10. Determination of the type and composition of the Audit Committee.		
11. Submission of the Annual Activity Report of the Audit Committee for the financial year 2020.	For information	
12. Submission of the Independent Non-Executive Directors Report.	For information	
13. Announcement of the election of new executive member of the Board of Directors.	For information	
14. Announcement of the election of the new non-executive member of the Board of Directors and new member of the Audit Committee.	For information	

Place and date:

(name/surname)

(signature)

(signature verification)

Instructions:

1. The present document, filled-in and signed, with the signature authenticity verified, is submitted to the Company's Investor Information Services Division at: 8 Iolkou & Filikis Etaireias Streets, 142 34 N. Ionia or is sent digitally, signed by using a recognized digital signature (qualified certificate), by the shareholder, the representative or the proxy holder via e-mail at the e-mail address Investorsinfo@eurobankholdings.gr, at least twenty-four (24) hours before the date of the General Meeting (i.e. by 10.00 a.m. on 22.07.2021 at the latest).

2. If the present mail vote is transmitted by a proxy holder, the appointment of the proxy holder must be made at least forty-eight (48) hours before the date of the General Meeting, i.e. by 10.00 a.m. on 21.07.2021 at the latest. Following that date, it will not be possible to participate by proxy at the vote that will take place before the General Meeting.